

IOWA WELLNESS PLAN - 3rd QUARTER 2015
MarketPlace Choice Members

EXCEPTION TO POLICY REQUESTS

MONTH	CATEGORY	OUTCOME	COUNT
July	None to report		
August	Non-Covered Service	Denied	2
	Pharmacy	Approved	1
		Denied	3
September	Non-Covered Service	Pending	2
	Pharmacy	Denied	2
TOTAL EXCEPTIONS			10

MEMBER APPEALS (Pending)

MONTH	CATEGORY	COUNT
July	Claim	1
August	Pharmacy	1
	Claim	1
September	Pharmacy	1
TOTAL APPEALS		4