

IOWA WELLNESS PLAN - 4th QUARTER 2015**Iowa Wellness Plan Members****EXCEPTION TO POLICY REQUESTS**

MONTH	CATEGORY	STATUS	COUNT
October	Non-Covered Service	Approved	10
		Denied	5
		Withdrawn	5
		Pending	1
	Pharmacy	Approved	1
		Denied	5
Withdrawn		1	
November	Non-Covered Service	Approved	10
		Denied	4
		Withdrawn	5
	Pharmacy	Approved	1
		Denied	6
		Withdrawn	1
	Claim	Pending	1
December	Non-Covered Service	Approved	1
		Denied	3
		Pending	8
		Withdrawn	1
	Pharmacy	Denied	5
TOTAL EXCEPTIONS			74

MEMBER APPEALS (Pending)

MONTH	CATEGORY	COUNT
October	Claim	3

	Pharmacy	6
	Lock-in	4
November	Claim	1
	Lock-in	1
December	Pharmacy	2
	Claim	3
	Lock-in	1
TOTAL APPEALS		21