STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State/Territory Iowa

ELIGIBILITY CONDITIONS AND REQUIREMENTS

Process for the Investigation of Allegations of Resident Neglect and Abuse and Misappropriation of Resident Property

The State has in effect the following process for the receipt and timely review and investigation of allegations of neglect and abuse and misappropriation of resident property by a nurse aide or a resident in a nursing facility or by another individual use by the facility in providing services to such a resident.

Allegations of neglect, abuse, and misappropriation of property as well as all other complaints related to nursing facilities and skilled nursing facilities are investigated by the Department of Inspections and Appeals, Division of Health Facilities. All complaints are logged upon receipt. Facilities are contacted to assure measures have been taken to separate the victim from the alleged perpetrator until the complaint is investigated. The date for investigation of the allegation is not revealed. Supervisory staff determine priority of investigations based on the nature of the allegation.

Deficiency statements are written for substantiated complaints. The perpetrator is notified of the results of the investigation and appeal rights prior to placement on the Nurse Aide Registry as an individual who has been found guilty of neglect, abuse, or misappropriation of property. The facility must submit a plan to correct the deficiencies noted with a date by which correction will be achieved.