



BOARD MEETING MINUTES  
February 20, 2017

**BOARD MEMBERS**

Angela Burke Boston  
Jim Donoghue  
Eric Kohlsdorf  
Kelly Renfrow  
Dr. Bob Russell  
Dr. Jonathan Crosbie

**Staff**

Mikki Stier  
Debbie Johnson  
Anna Ruggle

**Guests**

Jeremy Moffitt, MAXIMUS  
Jean Johnson, IDPH  
Lisa Cook, Amerigroup  
Natalie Koerber, Amerigroup  
Nancy Lind, UnitedHealthcare of the River Valley  
Tracy Smith, Americare Caritas Iowa

**EX-OFFICIO LEGISLATIVE MEMBERS**

Representative John Forbes (absent)  
Senator Nate Boulton  
Representative Ken Rizer (absent)  
Senator Jack Whitver (absent)

Matt Highland  
Nick Peters

**CALL TO ORDER**

Eric Kohlsdorf called the meeting to order at 12:34 p.m.

**ROLL CALL**

A quorum of Board members was present. One ex-officio legislative member was present.

## **INTRODUCTION OF NEW BOARD MEMBER**

Senator Nate Boulton was introduced as a new **hawk-i** board member. Senator Boulton gave a brief autobiography to the board.

Chair Kohlsdorf noted that we are still awaiting a replacement for Senator Jack Whitver from the Senate.

## **APPROVAL OF MINUTES**

Motion to accept the minutes of the December 2016, meeting made by Jim Donoghue, second by Dr. Bob Russell. Correction to minutes offered by Donoghue. MOTION CARRIED UNANIMOUSLY.

## **DIRECTOR'S REPORT**

Director Mikki Stier called attention to the enrollment statistics. In addition she mentioned the financial reports. Stier reports on status of rules progress. The rules have been presented to include occupational therapy. The rules have been posted for public comment and those comments will be shared with the Board.

Stier also reported that the next Managed Care Organization's (MCOs) quarterly report will be available and presented at the next Board meeting.

Chair Kohlsdorf asked for a follow-up to prescription drugs questions asked at the last Board meeting. Director Stier reported that what has to happen, according to MCOs contract, is that the MCOs have to follow the Medicaid preferred drug list (PDL) and prior authorizations go with the PDL. The MCOs have to follow the way it was done in fee-for-service in the past. All the MCOs have been contacted with this information.

The issues that Blank Children's Hospital expressed at the last meeting have been referred to the IME member liaison and the IME provider liaison. Director Stier meets regularly with Unity Point and will follow-up with these concerns.

Director Stier reported on changes occurring with the call centers and the new procedure of doing a warm transfer from IME call center to the MCOs call center. This is done to accustom the members to call their MCO and no IME. Secret shopping quality monitoring will continue on all call centers.

Director Stier reviewed the role of the member liaison and services provided to the members who need additional assistance.

### **hawk-i CLINICAL ADVISORY REPORT**

Director Stier gave a brief report on the Clinical Advisory Meeting and its role of passing clinical information and decisions to the **hawk-i** board.

### **OUTREACH REPORT**

Jean Johnson, Iowa Department of Public Health (IDPH) **hawk-i** Outreach Coordinator, provided a written report that was distributed to the board. Johnson reported on an uptick in enrollment in Decatur County which she will check on. Johnson reported changes to format on presumptive eligibility throughout the state.

Johnson reported on upcoming events and the efforts to get a new brochure ready for coordinators to distribute. New Federal Poverty Level (FPL) levels have been issued and will be included in the new brochure.

Dr. Jonathan Crosbie asked what activities are on the calendar. Johnson reported that she will be attending the school nurses conference in April, attending the LGBTQ Conference and meeting with all county coordinators this Spring.

### **COMMUNICATION UPDATES**

Matt Highland presented Google Analytics information on the **hawk-i** website since it has been migrated to Google. Highland noted that the traffic to the website shows consistency in number of visits for the four months data that is available.

FPL guidelines will be posted by April 1, 2017. Mailings are up-to-date. A new MCO plan comparison sheet is being completed to make it easier to review what each MCO offers.

Highland also reported on the standardization of information between all MCOs and Medicaid. The State of Iowa will lead this project with input from the MCOs.

### **PUBLIC COMMENT**

No Public Comment

### **NEW BUSINESS**

No New Business

### **NEXT MEETING**

The next meeting will be April 17, 2017.

**ADJOURNMENT**

Meeting adjourned at 1:10 p.m.

Submitted by,

Nick Peters, Recorder of Minutes