



BOARD MEETING MINUTES
April 17, 2017

BOARD MEMBERS

Angela Burke Boston
Jim Donoghue
Eric Kohlsdorf
Dr. Bob Russell
Dr. Jonathan Crosbie

EX-OFFICIO LEGISLATIVE MEMBERS

Representative John Forbes (absent)
Senator Nate Boulton (absent)
Representative Shannon Lundgren (absent)
Senator Dennis Guth (absent)

Staff

Mikki Stier
Debbie Johnson
Anna Ruggle

Liz Matney
Matt Highland
Nick Peters

Guests

Joe Estes, Maximus
Lisa Cook, Amerigroup
Natalie Koerber, Amerigroup
Nancy Lind, UnitedHealthcare of the River Valley
Ethan Muench, AmeriHealth Caritas Iowa
Chaney Yeast, Blank Children's Hospital
Gretchen Hageman, Delta Dental of Iowa

CALL TO ORDER

Eric Kohlsdorf called the meeting to order at 12:34 p.m.

ROLL CALL

A quorum was not available.

NEW BOARD MEMBERS

New Board members have been appointed. Ms. Alana Disdarevic and Dr. Kaaren Vargas, appointed public members, will begin terms in May. Senator Dennis Guth and Representative Shannon Lundgren are the new legislative ex-officio members.

DIRECTOR'S REPORT

Director Mikki Stier called attention to the enrollment statistics. She pointed out the fluctuation in county-by-count numbers and reported that monthly numbers are steady.

Director Stier also reported that the next Managed Care Organization's (MCOs) quarterly report will be presented by Liz Matney, MCO Bureau Chief. Stier stated the quarterly report is not real time, that it is previous quarter numbers. There is current conversation among stakeholders about how data is reported to ensure that it is consistent.

REVIEW OF MCO QUARTERLY REPORT

Liz Matney highlighted the new member initial health risk assessments and the needed criteria for these members. MCOs are working on a seventy-per-cent completion threshold for new healthcare assessments.

Chair Kohlsdorf asked the MCO representatives present to comment on why the new plan members may not be given health risk assessments. Representatives of MCOs answered that there is a plan to contact new members, as well as remediation plans, but they would have to report back to the Board after a review and analyzing their data. Director Stier will ask the MCOs to present their findings at the next board meeting.

Matney reported on the type of grievances reported and the appeal process conducted by the MCOs. It is easier to evaluate the appeal process because there is history of appeals in Medicaid. A formal grievance procedure is new to the process.

Matney also reviewed the requirement with the Center for Medicare and Medicaid Services (CMS) regarding updated service plans and level of care (LOC) assessments to be completed timely. All assessments are to be completed annually. The goal set for completion of assessments is 100%.

Matney reported on provider network time and distance standards. These standards are outlined in the MCO contract. The defined metric states that for every home and community-based service waiver it requires two (2) service providers per county. Provider network development is continuing to be monitored closely.

APPROVAL OF MINUTES

There is now a quorum available. Motion made by Angela Burke Boston to accept the minutes of February 20 2017 meeting, seconded by Jonathan Crosbie. Corrections made to minutes. MOTION CARRIED UNANIMOUSLY.

SPECIAL MAY 2017 BOARD MEETING

Director Stier announced that a special board meeting will be called to discuss and make recommendations for dental capitation rates for State Fiscal Year 18. The meeting will take place on May 15, 2017 and will be via conference call. The call will last approximately 45 minutes.

hawk-i CLINICAL ADVISORY REPORT

The *hawk-i* Clinical Advisory Committee will meet on April 20, and will discuss quality measures. A report on this committee activity will occur at the June 2017 meeting.

COMMUNICATION UPDATES

Matt Highland reported on the communications standardization project. Project involves standardization of printed materials from theMCOs. Printed material will include a glossary of terms and a simplified reading level in the text. All MCO handbooks will be in the same format for the ease of members.

The standardization of the provider directories will be the next step in the project.

PUBLIC COMMENT

Chaney Yeast, Blank Children's Hospital, discussed problems with exceptions to policy requests for psychiatric drugs. She questioned exactly how to handle the issue. Liz Matney suggested problems with preferred drug lists (PDL) and approval for these drugs, could be sent to Director Stier's attention.

NEW BUSINESS

Chair Kohlsdorf reminded the Board that there have been new appointments to the board, and, after members are confirmed by the Senate, new officers for the hawk-I Board will need to be elected. Kohlsdorf asked Angela Burke Boston, Jim Donoghue and Jonathan Crosbie to serve on the nominating committee. A committee report will be made at the June meeting.

NEXT MEETING

The next meeting will be June 19, 2017.

ADJOURNMENT

Hawk-I Board Minutes
February 20, 2017

Meeting adjourned at 1:30 p.m.

Submitted by,

Nick Peters, Recorder of Minutes