



BOARD MEETING MINUTES
August 21, 2017

BOARD MEMBERS

Angela Burke Boston
Jim Donoghue
Eric Kohlsdorf
Dr. Bob Russell (absent)
Dr. Jonathan Crosbie
Dr. Kaaren Vargas

Staff

Mikki Stier
Debbie Johnson
Anna Ruggle

EX-OFFICIO LEGISLATIVE MEMBERS

Representative John Forbes (absent)
Senator Nate Boulton
Representative Shannon Lundgren (absent)
Senator Dennis Guth (absent)

Liz Matney
Matt Highland
Dr. David Smith
Nick Peters

Guests

Natalie Koerber, Amerigroup
Chaney Yeast, Blank Children's Hospital
Gretchen Hageman, Delta Dental of Iowa
Kris Bell, Senate Democratic Caucus
Jane Brown, UnitedHealthcare of the Midlands
Jean Johnson, Department of Public Health-Outreach
Nancy Lind, United Healthcare of the Midlands
Mary Nelle Trefz, Child and Family Policy Center
Kylie Gottschalk, Child and Family Policy Center

CALL TO ORDER

Eric Kohlsdorf called the meeting to order at 12:34 p.m.

ROLL CALL

A quorum was not present. Dr. Jonathan Crosbie arrived after the roll call, establishing a quorum

APPROVAL OF MINUTES

Motion to approve minutes with corrections made by Angela Burke Boston to accept the minutes of August 21, 2017 meeting, seconded by Jim Donoghue. Corrections made to minutes. MOTION CARRIED UNANIMOUSLY.

DIRECTOR'S REPORT

Director Mikki Stier referred the Board to the enrollment statistics and the financial information included in the packet.

Stier then deferred to Liz Matney, IME Managed Care Organization (MCO) Bureau Chief.

REVIEW OF MCO QUARTERLY REPORT

Matney reported that the current quarterly report had been approved immediately prior to the meeting, so there was not time to make copies for the Board. She did report on several areas of data on the report and will further review the report and distribute copies at the next Board Meeting.

hawk-i Outreach Report

Jean Johnson, Iowa Department of Public Health **hawk-i** coordinator called attention to the report that she provided for the Board. Efforts continue to ensure that there are coordinators throughout the state and that representation at events is ongoing.

Jim Donoghue pointed to the success stories in Johnson's report. She said there are many such stories and she is glad to share them with the Board at each meeting.

Johnson also reported that she had been reviewing the new **hawk-i** logo suggestions being worked on by Matt Highland.

hawk-i CLINICAL ADVISORY REPORT

Dr. David Smith reported the **hawk-i** Clinical Advisory Committee (CAC) met on July 20, 2017. The most discussed topic was dental benefits and an inability for twice yearly fluoride treatments to **hawk-i** kids. He noted that dental providers can petition Delta Dental for more care. The committee has asked Delta for information on this process.

Gretchen Hageman, from Delta Dental reported that a form to request extra care for high risk is on the Delta website. She pointed out that it is a one-page document requesting extra cleaning services and fluoride treatments for high-risk members. Dr. Kaaren Vargas asked that form be more visible on the website,

An Informational Letter (IL) will be released on this process.

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Hageman reported that in the last fiscal year there were approximately 70 requests, out of 40,000 subscribers that requested extra services. The approval rate for requests was 100%. Dr. Smith said that the Dentists at the CAC meeting did not know about this process.

Dr. Vargas asked about what statistics are collected on dental care? She noted the flat funding of benefits and will benefits change without any increase in premiums. She noted that the high-risk children are clearly identified and the children from lower socioeconomic status are always at higher risk.

COMMUNICATION UPDATES

Matt Highland reported that work implementing continuity of information in MCO printed materials has been completed. This includes standardization of information in provider and member handbooks, organization of the information, and table of contents in handbooks in the same format. Updates to the MCO information will be delivered to members by postcard, instead of reprinting the entire handbook each time the information changes.

Highland also reported on the project to update the ***hawk-i*** logo. There are three versions that have been proposed. He asked that the Board review the logos and offer comments, thoughts and recommendations.

FUTURE CHIP FUNDING

Anna Ruggle gave a brief report on what is currently known about the future of federal renewal of Children's Health Insurance Program (CHIP) funds. Without congressional approval, CHIP funding will expire on September 30, 2017. Historically, the program has been reauthorized. Federal funds are 98% of Iowa's ***hawk-i*** program. The Governor's office is aware of the importance of this program and the effect that lack of federal funding would have on ***hawk-i*** members. Updates will be made at October meeting

PUBLIC COMMENT

Chaney Yeast from UnityPoint said her organization continues to struggle with role definition and who to contact with issues. She asked the ***hawk-i*** CAC about denial of pain drugs for end-stage pediatric patients. The drugs are contraindicated for children and not approved. In order to get a prior authorization for drugs it can often take up to 2.5 days to go through the system. She noted that before the MCOs, this was often resolved with a telephone call. Director Stier will meet with Pharmacy Director and explore what can be done upstream to prevent the delays.

Dr. Jonathan Crosbie also expressed problems prescribing psychotropic drugs for children. Director Stier will also address this problem with the pharmacy director.

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Mary Nelle Trefz voiced concern about families as September 30 approaches and little is known about the federal funding for ***hawk-i***. Director Stier said that IME will do everything that can be done to make sure correct information is provided to stakeholders. The Communications team is already working on a plan to send information as the need may be.

Kohlsdorf asked that the HSAG report findings on the MCOs be available at the next Board meeting.

NEXT MEETING

The next meeting will be October 16, 2017.

ADJOURNMENT

Meeting adjourned at 1:33 p.m.

Submitted by,

Nick Peters, Recorder of Minutes