

Managed Care Organization (MCO) Summary:

Choose From 2 MCOs: 	 Amerigroup An Anthem Company	 iowa total care ™
Website Features members portal, provider search directory and more.	myamerigroup.com/IA	iowatotalcare.com
Member Services For questions about your coverage and assistance accessing benefits.	1-800-600-4441 (TTY 711)	1-833-404-1061 (TTY 711)
Covered Benefits		
Preventive Services	● ■	● ■
Telehealth Services	● ■	● ■
Primary Care	● ■	● ■
Hospital Services	● ■	● ■
Emergency Care	● ■	● ■
Behavioral Health	● ■ *	● ■ *
Outpatient Therapy	● ■	● ■
Prescription Drugs	● ■	● ■
Long Term Services and Supports (LTSS)	●	●

These symbols mean the MCO offers the service for the coverage group: ● Medicaid ■ Iowa Health and Wellness Plan
*Iowa Health and Wellness Plan (IHAWP) members have limited behavioral health benefits. Detailed benefit information by coverage group is available at www.IAHealthLink.gov.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-338-8366 (TTY: 1-800-735-2942).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-338-8366 (TTY: 1-800-735-2942)。

Iowa Medicaid Member Services: 1-800-338-8366 | www.IAHealthLink.gov



An Anthem Company



iowa total care™

Value-Added Services**

- Healthy Rewards: Earn incentives and rewards for doing things that are good for your health.
- Dental hygiene kit.
- Community Resource Link: An online database on community resources and services to help your family.
- Home delivered meals program for members who have been recently discharged from the hospital.
- Post-Discharge Stabilization Kit: Education items for recently discharged members.
- Mobile phone program: Phone and service for eligible households.
- Mobile phone app: Amerigroup helps you manage your health, wherever you go.
- (WW)Weight Watchers for members 18 and older who meet participation requirements.
- Personal Exercise Kit: To help you get moving at home (for adult members with clinical diagnosis of obesity).
- HiSET (high school equivalency test): Pays for preparation course/materials/tests for qualified members.
- Healthy families: Outreach and education for a healthier lifestyle for children ages 7-13.
- Comfort Item: For members in foster care or subsidized adoption.
- Assistive Devices: To help keep you safe and independent, for qualified members participating in certain waiver program.
- Durable Medical Equipment: For qualified members participating in certain waiver program.
- Additional Respite Care Services: For qualified members participating in certain waiver program.
- Financial Management Support: For qualified members participating in certain waiver program.
- Travel Training: For qualified members participating in certain waiver program.
- Help Finding a Job: Supported employment program for members participating in brain injury and intellectual disability waiver programs, above current policy guidelines.
- Self-Advocacy Memberships for qualified members participating in certain waiver program.

Value-Added Services**

- Earn dollar rewards on your My Health Pays® Visa Card for healthy activities, such as annual visits and screenings with your doctor.
- Member Connections® Community Health Worker Program (CHWs) provides a high touch, personal level of interaction with our members that builds strong relationships and trust.
- FREE education and support during and after pregnancy through the Start Smart for Your Baby program. You can even earn dollar rewards just by letting us know you're pregnant.
- FREE education and gifts at community baby showers.
- FREE access to 24/7 nurse line for answers to urgent health care questions.
- FREE Healthy Celebration Days: Events that allow members to receive dollar rewards by receiving preventive health checkups.
- FREE cell phone program to qualified members.
- FREE education on flu and COVID-19 prevention.
- FREE online access to myStrength.com that provides resources to help manage stress, anxiety, depression and overuse of drugs and alcohol.
- FREE mobile app that provides access to rewards information, ID card, and much more.
- FREE text notification and reminders related to benefit awareness, value adds, and service support.
- FREE employment and support program for members participating in brain injury and intellectual disability waiver programs.
- FREE access to resource specialists to help members in need of general resources, such as food, housing or waiver wait list help.
- FREE access to Aunt Bertha, an online link to help you find local community resources and services for you and your family.
- FREE access to extra support and resources to help you manage your health.
- FREE online access to Krames Health Library to thousands of health sheets on medical conditions and medications.

**Some restrictions may apply to the value-added services offered by the MCOs. For details and program information please contact the MCOs directly.

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For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942.

Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.