



Managed Care Organization (MCO) Summary:

<p>Choose From 2 MCOs: </p>	 <p>Amerigroup An Anthem Company</p>	 <p>iowa total care</p>
<p>Website Features members portal, provider search directory and more.</p>	<p>myamerigroup.com/IA</p>	<p>iowatotalcare.com</p>
<p>Member Services For questions about your coverage and assistance accessing benefits.</p>	<p>1-800-600-4441 (TTY 711)</p>	<p>1-833-404-1061 (TTY 711)</p>
<p>Covered Benefits</p>		
<p>Preventive Services</p>	<p>●</p>	<p>●</p>
<p>Telehealth Services</p>	<p>●</p>	<p>●</p>
<p>Routine Check-ups</p>	<p>●</p>	<p>●</p>
<p>Emergency Room</p>	<p>● *</p>	<p>● *</p>
<p>Pharmacy/Medication</p>	<p>●</p>	<p>●</p>
<p>Allergy Testing</p>	<p>●</p>	<p>●</p>
<p>Routine Eye Exam</p>	<p>● **</p>	<p>● **</p>
<p>Routine Hearing Exam</p>	<p>●</p>	<p>●</p>
<p>Inpatient Hospital Services</p>	<p>●</p>	<p>●</p>

*Emergency services for non-emergent conditions are subject to a \$25 copay if the family pays a premium for the Hawki program.

**There is a \$100 annual limit on eyeglasses.



An Anthem Company



iowa total care™

Value-Added Services**

- Healthy Rewards: Earn incentives and rewards for doing things that are good for your health.
- Dental hygiene kit.
- Community Resource Link: An online database on community resources and services to help your family.
- Home delivered meals program for members who have been recently discharged from the hospital.
- Post-Discharge Stabilization Kit: Education items for recently discharged members.
- Mobile phone program: Phone and service for eligible households.
- Mobile phone app: Amerigroup helps you manage your health, wherever you go.
- Boys & Girls Club membership for members ages 6-18.
- Healthy families: Outreach and education for a healthier lifestyle for children ages 7-13.

Value-Added Services**

- Earn dollar rewards on your My Health Pays® Visa Card for healthy activities, such as annual visits and screenings with your doctor.
- Member Connections® Community Health Worker Program (CHWs) provides a high touch, personal level of interaction with our members that builds strong relationships and trust.
- FREE education and support during and after pregnancy through the Start Smart for Your Baby program. You can even earn dollar rewards just by letting us know you're pregnant.
- FREE education and gifts at community baby showers.
- FREE access to 24/7 nurse line for answers to urgent health care questions.
- FREE Healthy Celebration Days: Events that allow members to receive dollar rewards by receiving preventive health checkups.
- FREE cell phone program to qualified members.
- FREE education on flu and COVID-19 prevention.
- FREE online access to myStrength.com that provides resources to help manage stress, anxiety, depression and overuse of drugs and alcohol.
- FREE mobile app that provides access to rewards information, ID card, and much more.
- FREE text notification and reminders related to benefit awareness, value adds, and service support.
- FREE employment and support program for members participating in brain injury and intellectual disability waiver programs.
- FREE access to resource specialists to help members in need of general resources, such as food, housing or waiver wait list help.
- FREE access to Aunt Bertha, an online link to help you find local community resources and services for you and your family.
- FREE access to extra support and resources to help you manage your health.
- FREE online access to Krames Health Library to thousands of health sheets on medical conditions and medications.

**Some restrictions may apply to the value-added services offered by the MCOs. For details and program information please contact the MCOs directly.

Comm. 514 (Rev. 7/20)

For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942.

Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.