



Managed Care Organization (MCO) Summary:

Choose From 2 MCOs: 		
Website Features members portal, provider search directory and more.	myamerigroup.com/IA	iowatotalcare.com
Member Services For questions about your coverage and assistance accessing benefits.	1-800-600-4441 (TTY 711)	1-833-404-1061 (TTY 711)
Covered Benefits		
Preventive Services		
Routine Check-ups		
Emergency Room	 *	 *
Pharmacy/Medication		
Allergy Testing		
Routine Eye Exam	 **	 **
Routine Hearing Exam		
Inpatient Hospital Services		

*Emergency services for non-emergent conditions are subject to a \$25 copay if the family pays a premium for the Hawki program.

**There is a \$100 annual limit on eyeglasses.



An Anthem Company



iowa total care™

Value-Added Services**

- No co-pays, except for non-emergent ER visits.
- FREE Healthy Families program, with help from a health coach and incentives to live healthier and get preventive care.
- FREE Boys & Girls Club membership - Children should have a safe place to get active, make friends and have fun.
- FREE mobile phone service for eligible households.
- FREE video chats with a doctor through LiveHealth Online as another way to get care if you can't make it to the doctor's office.
- FREE access to the Community Resource Link - an online database on community resources and services to help your family.
- FREE personal bag for belongings.
- FREE dental hygiene kit.
- FREE mobile app.

Value-Added Services**

- No co-pays, except for non-emergent ER visits.
- Earn incentives and rewards for healthy activities and behaviors.
- Education and support during and after pregnancy.
- Community baby showers.
- Community health worker program.
- Healthy Celebration Days: provides health information and an opportunity for support with scheduling health checkups.
- Free cell phone program to qualified members.
- A mobile app that provides access to rewards information, ID card, and much more.
- myStrength.com provides resources to help overcome depression, anxiety and overuse of drugs or alcohol.
- Education on flu prevention.
- Telephone coaching sessions and educational print materials.

**Some restrictions may apply to the value-added services offered by the MCOs. For details and program information please contact the MCOs directly.

For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942.

Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.