

May 22, 2020

***Hoover Data Center to Undergo Outage This Weekend  
That Will Impact Access to DHS Portals***

(Des Moines, Iowa) - The Iowa Department of Human Services (DHS) Hoover Data Center will undergo an outage to install a permanent battery Uninterruptible Power Supply (UPS) support on Saturday, May 23, 2020. The installation of the UPS requires all systems in the Hoover Data Center to be powered down.

This outage will impact all systems in the Hoover Data Center, including portals used by the public, such as the portal where individuals apply for Medicaid. There will be no access to any DHS portals during this outage.

Systems are expected to be back up and running by Sunday, May 24. You can find more details [here](#). Thank you for your understanding during this necessary outage.

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