



Executive Committee Summary of Meeting Minutes June 21, 2016

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Gerd Clabaugh – present	Chuck Palmer – present
Dennis Tibben – present	Mikki Stier – present
Sara Allen – call-in	Deb Johnson – present
Kristie Oliver –	Liz Matney – present
Paula Connolly – present	Matt Highland – present
Shelly Chandler – present	Lindsay Buechel – present
Anthony Carroll – present	Sean Bagniewski – present
Jim Cushing – present	Amy McCoy –
Kate Gainer – present	Luisito Cabrera- present
Cindy Baddeloo – present	Alisha Timmerman- present

Introduction

There was a roll call of Executive Committee members. Gerd Clabaugh declared that the group has a quorum.

Approval of Executive Committee Meeting Minutes from May 19, 2016

Gerd invited the group to voice comments or changes to the May 19, 2016 meeting minutes. Gerd declared that the meeting minutes of the Executive Committee (EC) held on May 19, 2016, stands approved.

New Legislation and Current Administrative Rules for MAAC – Establishment of Work Group

The Committee agreed that a workgroup, consisting of EC members Gerd Clabaugh, Shelly Chandler, Dennis Tibben, and Paula Connolly would be developed to review the new legislation and potential impacts on current administrative rules for MAAC.

Action Items

- New legislation and MAAC administrative rules to be reviewed by EC workgroup and suggestions to be brought back to Council

Review Work Plan and Action Items from Last Month

Mikki and Lindsay Buechel reviewed the status updates of previous action items as well as potential work plan revisions.

Action Items

- How providers can process batch verifications of members' MCO
- Setting up a workgroup consisting of mostly EC members and some Full Council (FC) members to determine roles of the committee and their oversight per legislation. Initial volunteers from the EC include Jim Cushing, Anthony Carroll, Cindy Baddeloo, and Shelly Chandler.

Review Various Flow Charts that Have Been Requested by the MAAC

Mikki presented the flow charts that were in final approval process and stated that they will be posted to the Department of Human Services (DHS) website when approved.

Action Items

- Review flow charts to see if additional revisions necessary

Medicaid Director Update

Mikki cited billing issues due to transition from Magellan to MCOs, especially in instances of higher need individuals. A new position of Member Managed Care Liaison was developed to assist in communication between the Iowa Medicaid Enterprise (IME) Member Services and MCOs in handling member concerns. The position of Provider Managed Care Liaison may also be developed in the future to assist in communication between the IME Provider Services and MCOs in handling provider concerns. Mikki provided an update on Non-Emergent Medical Transportation (NEMT), Prior Authorizations (PAs), Billing, and Level of Care (LOC) tracking.

Review of the First Four Public Comment Listening Sessions

Meetings had consistently been attended primarily by providers with common concerns raised being PAs, billing concerns, and one-off instances. The EC meeting that was to be held on July 19, 2016 had been moved to July 21, 2016 due to the July Public Comment Listening Session date. July agenda item to be added was to determine what to do with the comments received at the Public Comment Listening Sessions and how MAAC may make suggestions based on the information.

Action Items

- Clarification whether each MCO will have their own Electronic Visit Verification (EVV) process, the standards of each MCO's EVV, and variations among each.

Public Comment (Non-Executive Committee Members)

Barb Nebel of the Speech, Language, and Hearing Association stated that their membership is voicing the same concerns about PAs and the difficulty of dealing with different MCO systems but appreciated the cooperation from MCOs. She expressed preference for a more streamlined process for Electronic Visit Verification (EVV) and expressed appreciation for MCO working with them on billing issues. July agenda item to be added was the open seat on the EC.

Adjourn

4:30 P.M.