



## **Elderly Waiver Survey for Members, Applicants and Caregivers**

The Elderly Waiver program is selecting a new assessment. It will be a face-to-face assessment by a trained independent assessor using a standardized tool. Your feedback is needed to help the Medicaid program choose the assessment tool. Telligen is the vendor for the face-to-face assessments and is conducting this survey for the Iowa Medicaid program.

Please answer the questions below. After completing the survey, click on the "SUBMIT" button at the end of the survey to send the completed survey to Telligen. You may also mail your completed survey to:

**Telligen**  
**1776 West Lakes Parkway**  
**West Des Moines, Iowa 50266**

You may also submit your completed survey by printing it and giving the printed copy to your case manager or to the person who gave it to you. They, in turn, may submit it on your behalf.

If you have questions, please email [DHSCoreStandardizedAssessments@dhs.state.ia.us](mailto:DHSCoreStandardizedAssessments@dhs.state.ia.us) or call toll free 877-563-6972. Thank you for participating in this survey.

### **1. Please identify yourself by choosing among the options below.**

- I am a Medicaid member receiving services from the Elderly Waiver
- I am an elderly person who is not receiving services from the Elderly Waiver
- I am a family member or care giver

### **2. Who should attend the assessment interview? Check all that apply.**

- Elder applicant or waiver member
- Family members/care givers
- Providers
- Case Manager

### **3. Where should the assessment take place?**

- Member/elder home
- Provider office
- Other (please specify)



**4. How long should the assessment take?**

- Less than an hour
- 1 – 2 hours
- More than 2 hours

**5. What are the most important things to assess? Check all that apply.**

- Fall risks
- Activities of daily living (bathing, dressing, grooming)
- Medical needs
- Housekeeping needs
- Community activity needs
- Other (please specify)

**6. How should the elder individual and care givers be interviewed?**

- Together at the same time
- With the case manager
- Separate interviews

**7. What role, if any, should the elder's physician have in the assessment process?**

- Provide medical diagnoses
- No role
- Other (please specify)



8. What else would you like the Elderly Waiver program to know?

SUBMIT