

Sixth Amendment to the Contract

This Sixth Amendment to the Contract for Iowa Medicaid Enterprise Services (the "Contract") between the State of Iowa, Department of Human Services (the "Agency" or "DHS") and Iowa Foundation for Medical Care (the "Contractor") effective as of May 1, 2010 is made pursuant to Section 22.5 of the Contract. This Amendment is effective as of January 1, 2012 and will remain coterminous with the Contract. The Amendment modifies, to the extent specified below, the terms and conditions of the Contract:

1. The Scope of Work of RFP MED-10-001, incorporated into Section 5 the Contract by reference is hereby amended as follows:

In "Long Term Care" subsection 6.2.4.2, delete Contractor Responsibility "d" is in its entirety.

Amend "Iowa Medicaid Communications Support" sub-section 6.2.9, to read as follows:

The IME communications support contractor shall create sustainable methods of communications in order to strengthen relationships with partners in the delivery of health care to vulnerable Iowans. Benefits include increased transparency, goodwill and understanding, and enhanced public and private partnerships. Implementation of communication strategies will position the IME as innovative, transparent, efficient, expert and a good partner.

Amend "Iowa Medicaid Communications Support" subsection 6.2.9.1 entitled Contractor Responsibilities to read as follows:

- a. Publication of the IME "Endeavors Update" monthly newsletter.
 1. Maintain a content calendar or story board
 2. Write stories
 3. Secure original photographs
 4. Manage the layout, editing, approval and web posting processes
 5. Distribute to the mailing list
 6. Maintain the mailing list-serve
 7. Identify opportunities for cross-promotion
- b. Publication of the Iowa Medicaid Medical Director's "Medical Minute" monthly column.
 1. Receive text from Medical Director
 2. Manage the layout, editing, approval and web posting processes
 3. Link in the IME Monthly Newsletter
- c. Publication of the quarterly Iowa Medicaid Member Newsletter.
 1. Complete redesign and rebrand to "Partners for Better Health and Wellness".
 2. Receive text from Member Services Unit.
 3. Manage the layout, editing, approval and web posting processes
- d. Medical Assistance Advisory Council (MAAC) Outreach
 1. Layout & distribute e-postcard invitation
 2. Update MAAC Letterhead
 3. Update MAAC web pages
- e. DHS Corporate Communications Liaison
 1. Attend monthly DHS Corporate Communications meetings
 2. Represent IME interests and update on projects
 3. Participate in the DHS Web Redesign efforts

- 4. Encourage compliance at the IME with Corporate Communications standards such as utilization of the corporate calendar and new DHS logo
- f. Other projects as needed.

In "Iowa Medicaid Communications Support" subsection 6.2.9.2 entitled State Responsibilities, delete subparts "a" in its entirety.

Amend "Iowa Medicaid Communications Support" subsection 6.2.9.3 entitled Performance Standards with subparts "a" through "c", to read as follows:

- a. Publish the monthly newsletters before the last working day of each month.
- b. Publish the member newsletter by the last week of each quarter.
- c. Provide report analyzing results of the IME Communications Support efforts with suggestions for the next year, for the Medicaid Director's review and approval by June 30 of each year.

2. In Section 7.1 of the Contract "Payment Terms and Compensation", delete paragraph five in its entirety. That paragraph did read as follows:

Notwithstanding the foregoing, for the scope of work as outlined in this 16 Amendment 3, the price paid will be billed as incurred, not to exceed the amount detailed in Attachment 6. The Contractor may invoice actual cost each month, beginning on the first of the month following the start of work.

3. **Ratification, Authorization, and Contingency:** Except as expressly amended and supplemented herein, the Contract shall remain in full force and effect, and the parties hereby ratify and confirm the terms and conditions thereof. Each party to this Amendment represents and warrants to the other that it has the right, power, and authority to enter into and perform its obligations under this Amendment, and it has taken all requisite actions (corporate, statutory, or otherwise) to approve, execute, deliver and perform pursuant to this Amendment, and this Amendment constitutes a legal, valid and binding obligation upon itself in accordance with its terms. This amendment is subject to and contingent upon CMS approval.

4. **Execution: In Witness Whereof,** in consideration of the mutual covenants set forth above and for other good and valuable consideration, the receipt, adequacy and legal sufficiency of which are hereby acknowledged, the parties have entered into the above Amendment and have caused their duly authorized representatives to execute this Amendment.

State of Iowa, acting by and through the Iowa Department of Human Services (Agency)

By: CM Palmer

Date: 2-15-12

Charles M. Palmer
Director

Iowa Foundation for Medical Care (Contractor)

By: J. Cervato

Date: 2/24/2012