



MAAC Full Council Meeting Summary of Meeting Minutes August 17, 2016

Introductions *(See the roll call document to review the Full Council attendance.)*

Gerd Clabaugh welcomed the new members. He called the roll call of those in attendance (in-person and on the phone) and declared that there was a quorum.

Approval of May 17, 2016 Full Council Meeting Minutes

Gerd asked the Council if there were any changes to the minutes of the Full Council meeting of May 17, 2016. It was indicated that there was an unfinished sentence on the first page of the minutes. Gerd stated that the minutes are approved upon completion of the suggested correction. Gerd invited DHS Director Chuck Palmer to say a few words.

Executive Committee Report

Gerd commended the work of the Committee and expressed gratitude on the various good work that has been accomplished in facilitating the work of the council.

Legislative Update

- **Changes in Law**

Gerd pointed out that the changes in the law directly impacted the makeup of the Council. He summarized changes in the membership both in the Executive Committee and the Full Council including the creation of the position of Co-Chairperson and the new public member positions that have been recently filled the position in the *hawk-i* board and the LTC Ombudsman. Gerd mentioned the creation of a sub-committee to take a look at how to best operationalize the administrative code changes within the context of the administrative rules.

- **Administrative Rules**

Lindsay stated that this work has been closely coordinated with the Attorney General's office to ensure full compliance with the law. She went through the details of the administrative rules including the roles of the various officers of the Council, the meetings process, and the process for discussions and making recommendations. She referred Council members to the handout that was given out that details the various roles of Council members and how the Council operates. She explained the process outlined in the administrative rules and invited Council members to provide comments or suggestions. Dave Beeman pointed out his concern about how the Full Council and the Executive Committee work together. Dennis and Shelly pointed out that the AG's office was involved in formulating the process of how the Council and the Committee would carry out its work and how recommendations are made. Senator Ragan's representative (Kris Bell) expressed some of the Senator's concerns regarding the administrative rules specifically on the appointment of the Co-Chairperson versus the Vice-Chairperson and the appointment of the public members. Mikki and Gerd acknowledged Kris Bell's concerns and responded that they would reevaluate HF2460 and make appropriate modifications to the draft version of the administrative rules. Gerd stated that he would like to get a general consensus from the members of the Council on whether they give the administrative rules thumbs up or thumbs down during these

discussions. There was general consensus among the Council member that the rules are a good direction for the Council.

Action Point:

- Gerd stated that DHS will look into the point made about the mechanics of what is illustrated in the flowcharts relative to the administrative code.

MAAC Elections

Gerd explained the process for the elections and the background regarding the changes in the makeup of the Executive Committee. Gerd and Lindsay went over the logistics of the election process and invited the Council members to submit their ballots today or to complete the electronic form that will be sent out later. New Executive Committee members will have their first meeting in September's Executive Committee meeting.

Action Point:

- Submit completed ballots for tabulation.

Update from the Medicaid Director

IHAWP- SIM Grant. Mikki provided background on Iowa Health and Wellness Plan (IHAWP) and the State Innovation Model (SIM) initiatives relative to Medicaid. She explained the relevance of the Value Index Score (VIS) relative to performance measurements on the SIM initiative as well as MCOs and ACOs relative to the SIM. She provided updates on where the SIM project is currently. She reviewed May 2016 report reflecting prior authorizations (PA) and claims processing. Liz Matney provided an update on the Managed Care transition covering the past three and half months. Liz stated that Medicaid received monthly and quarterly data. She went over the May performance data and cited improvement in the June performance data based on addressing identified issues from previous report. She reviewed data validation and the role of Program Integrity in ensuring that provider payments are made accurately.

Updates from MCOs

a. Amerigroup Iowa, Inc.

The representative provided a general update on service efforts to members and providers.

b. AmeriHealth Caritas, Iowa, Inc.

The representative stated 1.3 million processed claims to date and outlined statistical data on members and providers.

c. UnitedHealthcare Plan of the River Valley

The representative provided a general member outreach and provider update.

Public Comment Listening Sessions

Lindsay provided a quick update on the first five public comment meetings and the general subject areas discussed by the attendees and the common issues that have been raised. Summaries will continue to be provided that reflects the key issues brought up at these public comment meetings.

Report from the Long Term Care Ombudsman

Kelly provided a Monthly Program Report. She outlined the data from month to month indicating the variance changes. She also outlined various metrics that are being measured. She briefly updated the group regarding grievances, billing, care planning etc. She outlined the various services offered by the Ombudsman's office.

Public Comments

No comments from the Council.

Adjourn

3:50 p.m.