



Full Council Committee Minutes August 31, 2015

COMMITTEE MEMBERS

Gerd Clabaugh
Dan Royer
Dennis Tibben
Nancy Hale
Kirstie Oliver
Paula Connolly
Shelly Chandler
Cindy Baddeloo (p)
Jess Smith (p)
Anthony Carroll
Jim Cushing

PUBLIC REPRESENTATIVES

Behavioral Health Association

DEPARTMENT OF HUMAN SERVICES

Julie Lovelady	Bob Schlueter
Jennifer Steenblock	Liz Matney
Debbie Johnson	Maddisen Kies
Lindsay Buechel	Marni Bussell

Overview of Meeting Dates and Structure through Mid-2016:

Lindsay Buechel goes over the MAAC meeting dates and Mikki plans to formalize the meeting due to managed care transition. Full Council meetings are quarterly, EC members sit up front. While meetings are open to those who are not formal MAAC members, will take comments from formal MAAC members and have a public comment period at the end. Will consider public comments after decisions have been made by the members only if it impacts member decisions. Gerd Clabaugh acknowledges important role of Executive Committee and the public comments in all member decisions.

MCO Award Announcement, Readiness Review, and Timeline:

Liz Matney makes formal announcement of the four MCOs that have been awarded the contract for Medicaid Modernization. Liz outlines the various key areas of implementation – PMO, IME contracts, branding and communications, stakeholder and external relations, collaboration with federal partners, alignment with other initiatives, MCO onboarding. She reiterates the role of PMO and the establishment of a robust enrollment process establishing “choice counseling” to aid members via phone, email, or in-person in making an informed choice on their plan. Announced Navigant as readiness assessment consultant. Liz explains that purpose for Navigant is to thoroughly assess and ensure that MCOs are operationally ready for January 1, 2016. She emphasizes the importance of compliance with federal guidelines with respect to LTC services and explains operational areas for review are MS, enrollment/disenrollment processes, MCOs can request enrollment themselves, reporting

requirements, members address grievances and appeals, access, adequacy and meeting privacy standards, coordination of care including Case Managers. She explains the modernization oversight and LTC ombudsman for HCBS providers. Liz explains that IME will be leveraging state staff and account managers, and integrated MCO account managers, address how exactly MAAC will fit into oversight structure as well. As part of the overview process, we will be developing a public facing dashboard to show managed care compliance, etc. and member advantage in choosing a health plan. There is a role for MAAC to play in oversight process. We are looking at how MAAC will be involved in public meetings to provide comments and it's a good process to get out there and see what the experience is like at the field level. She ends by confirming that CMS waiver submissions will be sent by end of week. Liz gives summary of all waivers to be submitted to CMS.

MAAC's Role in Managed Care Oversight:

Mikki Stier goes over document provided. Goes over the purpose, vision, call to action, MAAC purpose, executive committee, provides list of EC members. She asked MAAC members from this committee to assist in reaching out to organizations and states that this outreach is critical to make sure it is communicated.

Iowa Health Link Outreach Update

Lindsay Buechel provides quick update on outreach and member/provider communication and the new branding IA Health Link. She explains the new structure underneath IME – IA Health Link, *hawk-i*, and FFS. She goes over details of outreach timeline and activities and that informational material are to become available very soon. Explains that a glut of outreach efforts is to happen in the Fall. She explains the schedule of mailings and the member education meetings and the structure and objectives of the meetings.

State Innovation Model Grant Update

Bob Schlueter and Marni Bussell reassures the group that in midst of flurry of activities surrounding managed care transition, SIM is very important in the whole system transformation. They discuss Value-Based Purchasing (VBP) and the continuation of Value Index Score with MCOs will assist in getting better health outcomes. Bob explains VIS is the tool to hold MCOs accountable but that MCOs are to be given some flexibility of its definition.

Q&A and Public Comment

Adjourned at 11:20 AM