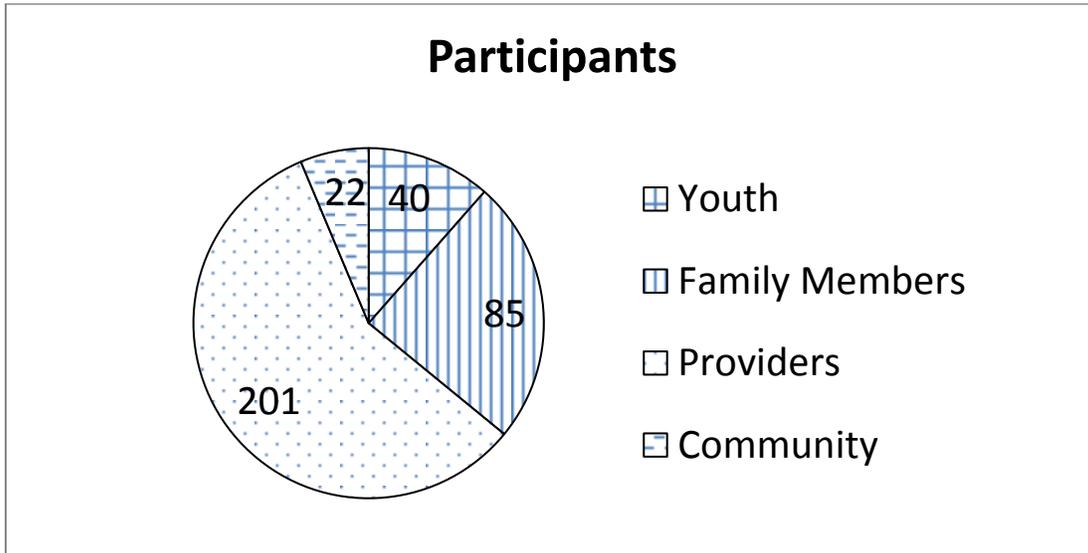


# Scott County Children's Mental Health System of Care Focus Group Feedback Summary: 10/4/11

## Focus Groups: 6/1/11 – 10/4/11

- 32 Focus Groups
- 348 Participants



### Focus Group Sites 2011

Bethany for Children and Families (6/7)	Center for Alcohol and Drug Services (9/7, 9/26, 9/28)
Community Focus Groups (7/13, 7/14, 9/19)	Department of Human Services (7/14)
Early Childhood Coordinating Council (6/1)	Edison Academy (9/29)
Eldridge Police Department (8/3)	Elevate (now AMP) (6/23)
Edgerton/WIC Clinic (9/9)	Families First (9/26)
Family Resources (6/14, 6/20, 6/22, 7/25)	Genesis Health Systems (9/6, 9/27)
Juvenile Court Services (6/7, 6/8)	Juvenile Detention Center (6/15, 8/18)
Lutheran Services in Iowa (7/12)	Mississippi Bend Area Education Agency (6/8)
MJL Foundation (8/19)	Parents and Friends of Lesbians and Gays (8/1)
Psychology Associates (9/26)	Quad City Medical Society (9/20)
Scott County Health Group (10/4)	Vera French Community Mental Health Center (9/9)

# Scott County Children's Mental Health System of Care

## Focus Group Feedback Summary: 10/4/11

<u>Priorities</u>		
	<u>Need</u>	<u>Response</u>
<b>Priority #1:</b>  <b>Family Navigators</b>	<p>"We need someone to give resources and make them more accessible for us; someone to help us figure out what to do and where to go." – Parent, Family Resources, 6/20/11</p>	<p>Pilot Projects at Vera French and Community Health Care 1/1/12</p>
	<p>"We need a resource for parents with children with mental health needs. Someone who's been through it and knows what it's like." – Staff, Bethany, 6/7/11</p>	<p>Work with enhancing existing community "Navigators"</p>
<b>Priority #2:</b>  <b>Universal Release of Information</b>	<p>"I think shared releases would make things easier, less confusing, so long as there is still informed consent and choice as it relates to information and recipients who have access to that information." – Staff, Family Resources Focus Group, 6/22/11</p>	<p>Reviewing local community efforts, as well as six other System of Care Community efforts</p>
	<p>"It would be nice to not have to jump through all of the red-tape." – Parent, Community Focus Group, 7/14/11</p>	
<b>Priority #3:</b>  <b>Professional Development</b>	<p>"It's hard for me to know if my two year old has ADHD, or is he just being a two year old. I think we need access to more education about mental health in general." – Parent, Family Resources, 6/20/11</p>	<p>Mental Health First Aid Trainings on 9/22 and 9/23/11; 10/26 and 10/27/11; 11/9 and 11/10/11; 12/1 and 12/2/11</p>
	<p>Please include health promotion and education for ages birth to 3 – Paraphrased from comment on Charter</p>	<p>Postpartum Depression 11/3/11;            Infant Mental Health 11/10/11; Security and Attachment 12/1/11</p>
<b>Priority #4:</b>  <b>Service Directory</b>	<p>"Collaborating outside of the Hospital is challenging because we don't know what we don't know. We need like a service directory to know what's out there." – Staff, Genesis, 9/6/11</p>	<p>Collecting and compiling comprehensive information in Scott County and uploading to Community Issues Management (CIM) with United Way</p>
	<p>"If a service directory were available to parents, then I think they'd have an easier time accessing services because I think half the battle is figuring out where to start." – Staff, Lutheran Services in Iowa, 7/12/11</p>	