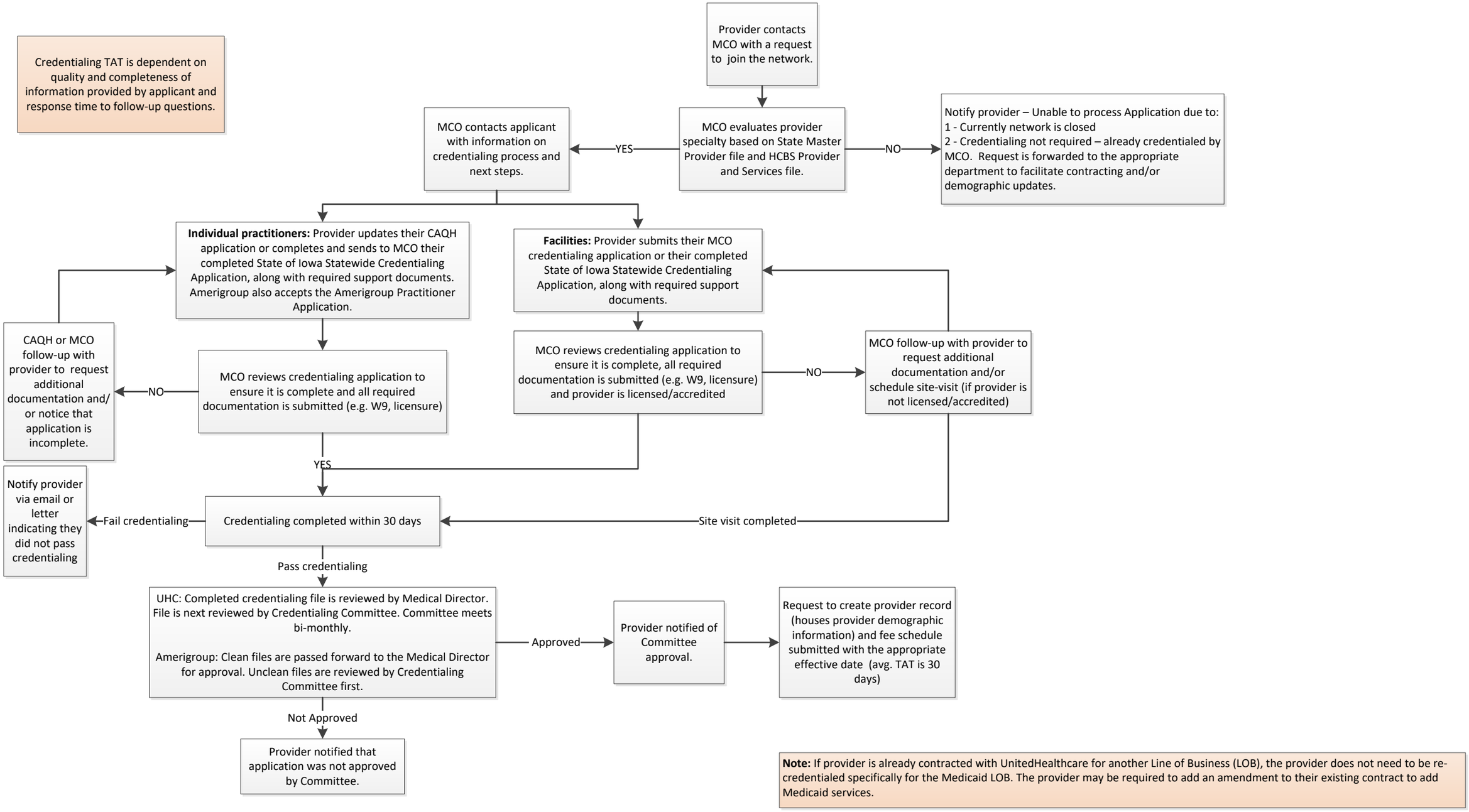
MCO Standard Credentialing and Contracting Workflow

TAT = turnaround time



Note: If provider is already contracted with UnitedHealthcare for another Line of Business (LOB), the provider does not need to be re-credentialed specifically for the Medicaid LOB. The provider may be required to add an amendment to their existing contract to add Medicaid services.