



Health Home Happenings

Helpful information and tips for success regarding Iowa's Health Homes

February 2015



Medically Exempt

A Medically Exempt (also known as, Medically Frail) eligibility determination only applies to members who are enrolled in the Iowa Wellness Plan or the Iowa Marketplace Choice Plan and will not affect those that are currently enrolled in the Medicaid State Plan. Once a member has been deemed Medically Exempt, the member is eligible to be enrolled in the Health Home program and receive health home services.

Medically Exempt eligibility includes individuals with:

- Disabling mental disorders (including adults with serious mental illness),
- Chronic substance use disorders,
- Serious and complex medical conditions,
- A physical, intellectual or developmental disability that significantly impairs their ability to perform one or more activities of daily living, and/or
- A disability determination based on Social Security criteria.

The goal of making individuals Medically Exempt is to ensure those individuals gain access to the care they need.

[Learn More Here](#) and [Here](#)



Health Home Pilot

Medical Services, supports several quality improvement initiatives on improving quality of care and patient outcomes. One sponsored initiative was a pilot called the Health Coach Technical Assistance program aimed at improving Health Home outcomes for IME members. The pilot included five clinics enrolled in the Health Home Program. The Health Coach Technical Assistance program goals were to:

- Increase enrollment of Medicaid members in the Health Home program,
- Develop and implement processes that engage Health Home patients to improve care,
- Implement processes to support the clinic's implementation of health coaches,
- Align the Health Home's work with Patient-Centered Medical Home (PCMH) and
- Promote processes that deliver Health Home (HH) services more effectively.

An onsite technical assistant was provided to each clinic two days per week, for eight weeks, to create processes for health home services and improve the care of members. Results of this pilot will be shared during the March learning collaborative webinar.

February 2015

Featured Upcoming Events!

Health Home Learning Collaborative Network:

Providing Health Homes with updates to the Health Home program and various topics to assist in providing services

Public Health and Primary Care Integration

Thursday, February 26, 2015

12:00 pm – 1:00 pm

Health Home Program Results: Public Policy Center's External Review and Pilot Outcomes

Thursday, March 23, 2015

12:00 pm – 1:00 pm

NCQA 2014 Standards and Guidelines: Quality Improvement and How it Relates to the Health Home Program

Thursday, March 26, 2015

12:00 pm – 1:00 pm

Register now!

<https://attendee.gotowebinar.com/rt/5272910684056163330>

After registering, you will receive a confirmation email containing information about joining the webinar.

[View System Requirements](#)

For more information, contact Pamela Lester at PLester@dhs.state.ia.us

Billing Questions? Contact Kaela Morgan at KMorgan1@dhs.state.ia.us

Other Questions? Contact Provider Services at 800-338-7909 or 515-256-4609 (locally)

Health Home Happenings is a monthly provider newsletter published by the Iowa Medicaid Enterprise.