



IA Health Link Enrollment Cut-Off Dates 2017

Members wishing to change their MCO selection will have the following choice cut-off dates for the 2017 year.

Choice Cut-Off Date	Effective Coverage Date
December 19, 2016	January 1, 2017
January 19, 2017	February 1, 2017
February 16, 2017	March 1, 2017
March 17, 2017	April 1, 2017
April 18, 2017	May 1, 2017
May 18, 2017	June 1, 2017
June 16, 2017	July 1, 2017
July 19, 2017	August 1, 2017
August 17, 2017	September 1, 2017
September 18, 2017	October 1, 2017
October 19, 2017	November 1, 2017
November 16, 2017	December 1, 2017
December 19, 2017	January 1, 2018

How to Read this Chart:

Effective Coverage Date: Date that MCO change will take effect

Choice Cut-Off Date: Members must change their MCO by this date for the change to take effect by the Effective Coverage Date.

For example: The last day to make an MCO choice for coverage effective February 1, 2017, is January 19, 2017. If a member changes their MCO between January 20, 2017, and February 16, 2017, this change will not take effect until March 1, 2017.

IMPORTANT NOTE:

Members who change their MCO after the choice cut-off date will continue to receive MCO coverage from their current MCO until the MCO change takes effect.

Members can make an MCO choice by turning in the Managed Care Organization Enrollment Form or by one of the following means:

- Email: IMEmemberservices@dhs.state.ia.us
- Fax to 515-725-1351
- Return for in the postage paid envelope that is included in a member's enrollment packet
- Phone: Iowa Medicaid Member Services at 1-800-338-8366 or 515-256-4606 (when calling from within the Des Moines area), Monday – Friday, 8 a.m. to 5 p.m.

For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942.

Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.