



# Balancing Incentive Program Progress Update

July 31, 2014



## Balancing Incentive Program (BIP)

- Affordable Care Act Section 10202
- Increased FMAP to “states that undertake structural reforms to increase access to non-institutional long-term services and supports (LTSS)” as an incentive to states to increase access to Home and Community Based Services (HCBS)
- States required to implement specific steps to streamline access to services, improve efficiency, consistency and fairness in eligibility determination and assessments, and ensure conflict-free case management

### Iowa's Award

- ✓ Approved effective July 1, 2012 through September 30, 2015.
- ✓ Up to \$61.8 million
- ✓ **\$32.4** million expended to date
- ✓ Amount based on an increased federal match of 2% for non-institutional community based services.



## Balancing Incentive Program

### Required Reforms:

- No Wrong Door/Single Entry Point System
- Core Standardized Assessments to guarantee consistency and equitable resource allocation
- Implement conflict free case management

**Vision:** Coordinated access to long term care services through development of a statewide integrated system

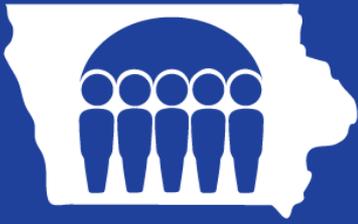
Expanded use of cost effective community based long term services and support

Improved quality measurement & oversight



## **BIP Funds Usage**

- ID Waiver Slots (no waiting list)
- HCBS Provider Rate Increases
- Funded Habilitation Services
- Home Health Rate Increases
- Development of No Wrong Door and Core Standardized Assessments
- BIP Staffing

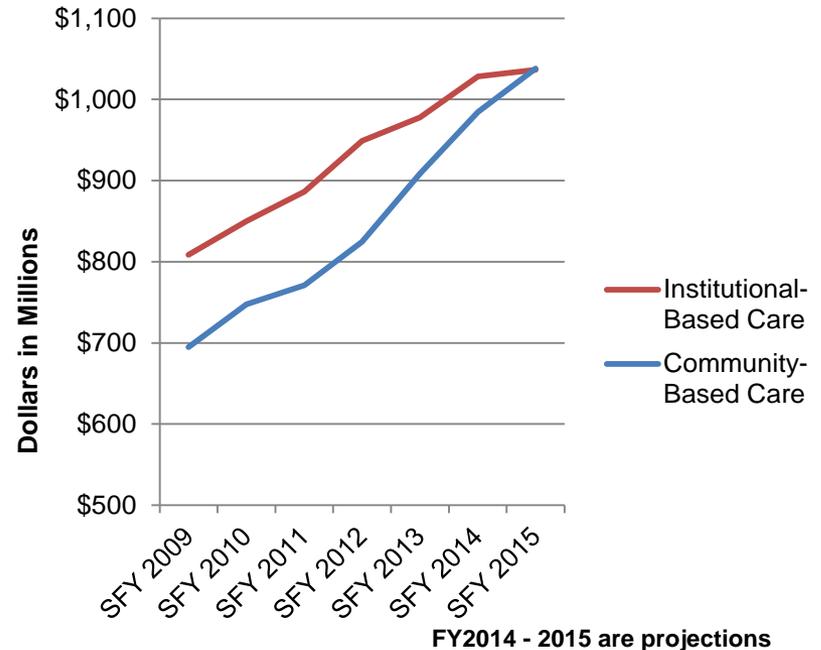
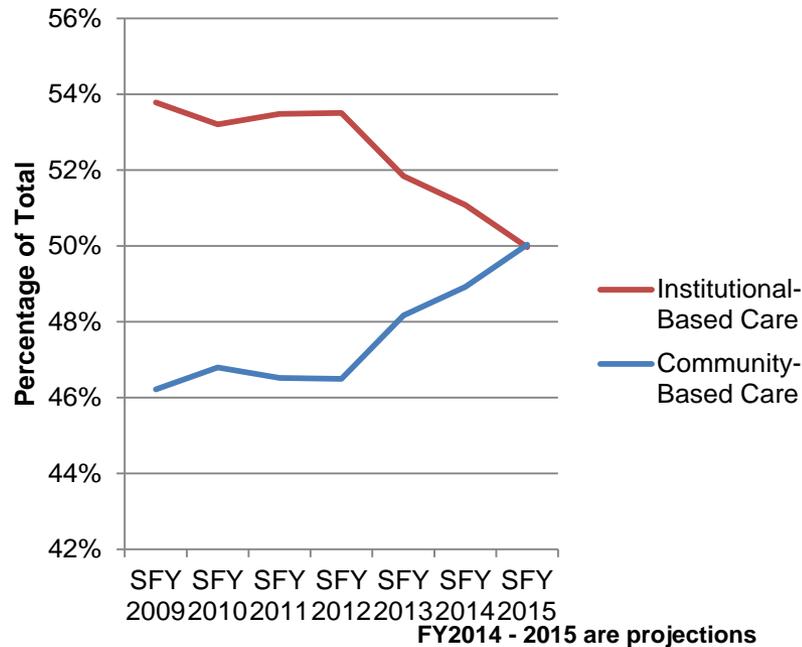


## Progress!

As of March 2014, Iowa spent approximately 52% of its Medicaid LTSS funds on Community Services



## Iowa LTSS Expenditure Trends





## No Wrong Door (NWD)

Assists individuals with navigation to find services and options counseling via three modes:

- phone,
- web, and
- physical locations



## No Wrong Door Phone System

- Statewide toll free number is 866-468-7887
- Staffed through NEI3A (Aging and Disability Resource Center) for the state.
- Referrals will be made to local entities



## No Wrong Door-Website

- Website will be LifeLongLinks:  
[www.lifelonglinks.org](http://www.lifelonglinks.org)
- Website rebranded and undergoing redesign



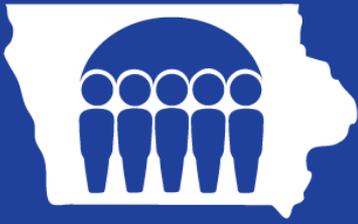
## No Wrong Door-ADRC

- Aging and Disability Resource Centers (ADRCs), and new MHDS Regions are working on pooling resources
- Intergovernmental Agreement pending between IDA and DHS to build capacity of ADRC
- Will assist all Iowans by increasing awareness and access to services



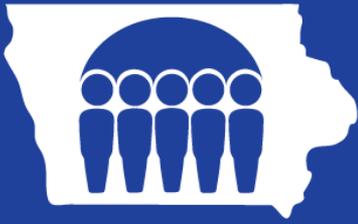
## Marketing of NWD

- Initial Marketing via online, TV ads, direct mail
- Sustained marketing online, bimonthly newspaper, radio spots
- Iowa Dept. on Aging will lead marketing of NWD initiatives with partial funding from BIP funds
- Marketing and training materials development will be a mutual effort of collaborating entities



## Core Standardized Assessment

- Provides a reliable and valid method to determine individual need
- Will improve quality, consistency, and independence of assessments
- Promotes person-centered approach to needs assessment
- More accurate reflection of individual need prevents over and under utilization
- Determine level of care and development of service plans



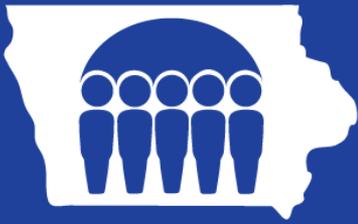
# Core Standardized Assessment

- Telligen awarded contract for all populations  
May 1, 2014
  - Senate File 466 mandated the Support Intensity Scale (SIS) for Persons with Intellectual Disabilities
  - Statewide implementation of SIS begins August 2014



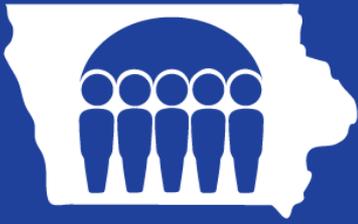
## Core Standardized Assessment

- Stakeholder engagement with remaining waiver population including people with disabilities, people living with AIDS/HIV, elderly and people with brain injury underway to give input on tool selection
- Brain injury listening sessions July 31-August 26
- Tool selection December 2014.



## Timelines for CSA Implementation





## Conflict-Free Case Management

- Agency policies and firewalls protect member choice
- Prevent conflict of interest in assessment and LTSS referral - Core Standardized Assessments
- Stakeholder engagement of case managers in 2013 with rules changes in process
- Program Integrity and HCBS Quality Assurance will also be components of ongoing system



For more information please visit:

[www.dhs.iowa.gov/ime/about/initiatives/BIPP](http://www.dhs.iowa.gov/ime/about/initiatives/BIPP)



## Questions?

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