

# Iowa Medicaid Interim Director Julie Lovelady Biography



Julie Lovelady began her duties as Medicaid Deputy Director on January 2, 2009, and was appointed the Interim Medicaid Director in August 2014. Lovelady has worked in Iowa Medicaid for the past twenty years in various roles with previous vendors. Prior to being Interim Medicaid Director, Lovelady served as the Deputy Medicaid Director. She previously served as the Account Manager for the Iowa Medicaid Enterprise (IME) Provider Services Unit. Before her work with the IME, Lovelady served in the role of Medicaid Managed Health Care Coordinator for eight years with ACS, Medicaid Quality Assurance Utilization Review Coordinator for six years with Unisys, and Office Nurse for family practice physicians for eleven plus years. Lovelady holds a diploma from the Mercy Hospital School of Nursing in Des Moines, Iowa. She also averages 20 hours per year in Medical Continuing Education. Lovelady has also completed the Certified Public Manager Program through Drake University. In 2007, Lovelady was awarded a Policy Studies Incorporated "Excellence in Leadership Award" in recognition of strong people-management skills combined with effective client communication.

In her work at Iowa Medicaid, Lovelady manages Iowa's \$4 Billion Medicaid program. Lovelady is responsible for providing day to day leadership and direction of the Iowa Medicaid Enterprise. The IME processes over 20 million medical claims per year and contracts with over 38,000 Iowa health care providers. Iowa Medicaid serves over 550,000 Iowans. Iowa Medicaid is currently undertaking a variety of new endeavors including implementation of the Iowa Health and Wellness Plan, the launch of Accountable Care Organizations through the State Innovation Model grant, Medical Home Model (a team approach to patient-centered care), and implementation of the Affordable Care Act, among other projects. In addition, Lovelady is a believer in strengthening partnerships in the delivery of health care and increasing awareness among policy makers about Medicaid programs.



A handwritten signature in black ink that reads "Julie Lovelady".

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