



April Executive Committee Meeting

Tuesday, April 19, 2016

Time: 2:30 p.m. – 4:30 p.m.

Hoover State Office Building

A-Level, Conference Room #5

1305 E. Walnut St., Des Moines, IA

Dial: 1-866-685-1580

Code: 515-725-1031#

AGENDA

- 2:30 Introductions
- 2:35 Approval of Minutes from Previous Meeting
 - Executive Committee: March 15, 2016
- 2:40 Committee Updates
 - a. Nominating Committee and Open Executive Committee Slot
 - b. Vice Chair Nominating
 - c. Meeting Schedule Adjustments and Workplan
- 2:50 Transition Updates from DHS
- 3:00 Updates from MCOs (15 minutes each)
 - a. Amerigroup Iowa, Inc.
 - b. AmeriHealth Caritas, Iowa, Inc.
 - c. UnitedHealthcare Plan of the River Valley
- 3:45 Full Council Operating Guidelines
- 3:55 Full Council Polling Method
- 4:00 Public Comment Listening Sessions
 - a. Mason City
 - b. Burlington
- 4:05 Ombudsman Office Report Review
- 4:10 Development of a Visual Display – How Customer Service Works
- 4:15 Iowa Health and Wellness Plan
- 4:25 Public Comment (Non-Executive Committee Members)
- 4:30 Adjourn