



May Executive Committee Meeting

Thursday, May 19, 2016

Time: 3:00 p.m. – 4:30 p.m.

Hoover State Office Building

First Floor Meeting Room, Sides 1-2

1305 E. Walnut St., Des Moines, IA

Dial: 1-866-685-1580

Code: 515-725-1031#

AGENDA

- 3:00 Introductions
- 3:05 Approval of Minutes from Previous Meeting
 - Executive Committee: April 19, 2016
- 3:20 Executive Committee Workplan Document Follow-Up
- 3:25 Talking Points from Full Council Meeting
 - Legislative Update and Potential Impact to MAAC
 - MAAC Elections
 - Vacant MAAC Positions
 - Voting for Executive Committee Position
 - Addition of Agenda Items
- 4:00 Question and Answer Tracking Process
- 4:05 Customer Service Workflow Review
- 4:10 DHS Transition Updates
- 4:15 Public Comment Listening Sessions
 - Listening Session Meeting Format
 - Dubuque Session Notes
 - Reporting Template and Suggestions for Future Formatting
- 4:25 Public Comment (Non-Executive Committee Members)
- 4:30 Adjourn