



**Chalsea Carroll: I-START Director**

Chalsea has been working with individuals with IDD for the past twenty years. She has been a part of the County Social Services region since 2012 and a part of CSS I-START since its inception in the region. She has worked in residential, vocational, as a targeted case manager, a funder and as a coordinator. Working with this population is her passion. Throughout her career she has worked to find individualized ways to serve those who are struggling with the service delivery system. Chalsea has her Bachelor in Social Work degree from Winona State University and a Masters in Psychology from The Chicago School of Professional Psychology.



**Ashley Lutgen: I-START Clinical Director**

Ashley has been employed through County Social Services for three years and with the I-START program since it was introduced to Iowa in the fall of 2015. She is a Licensed Master Social Worker graduating in 2010 from the University of Northern Iowa in Cedar Falls. She is currently under LISW supervision while she juggles the Clinical Director position for the twenty-two county region of northeastern Iowa as well as the Clinical Director of I-START. Ashley has a love for learning and enjoys professional challenges. She strives to enrich the system of care by identifying strengths, questioning processes and advocating for individuals in hopes that the quality of support can be maximized across all continuums.



**Amanda Stumpf, D.O., M.S.: I-START Medical Director**

Dr. Stumpf is a psychiatrist based in Mason City, Iowa. She graduated from Des Moines University College of Osteopathic Medicine in 2008. She went on to complete her residency in psychiatry, research fellowship and master's degree in clinical investigation at the University of Iowa. Her passion for community psychiatry connected her with County Social Services and the I-START team.



David O'Neal: Project Manager for I-START with the National Center for START services and department manager for MH/IDD services at Sound Mental Health in Seattle, WA.



Bob Lincoln is the CEO for County Social Services (CSS). He has struggled for over ten years to provide the community-based capacity to serve individuals with significantly interfering behavior. It is heartbreaking to find individuals stuck in jails, hospitals and state institutions with little hope to return to their homes. START is that hope.



### **Cassie Winters: I-START Coordinator**

Cassie has been working with the IDD population since her graduation from Upper Iowa University in 2007 where she earned her Bachelor of Psychology and Bachelor of Life Science. Began as Direct Support Professional in residential and school settings, she transitioned in 2009 to targeted case management. She pursued and earned her Master of Clinical Psychology from Loras College in 2012. She has served the IDD population in the targeted case management capacity for six years. She joined the I-START team as the first coordinator hired. Her strengths of seeking understanding and observation are assets to an already stellar team of which she is excited to be part of and serve in.



## **MEET THE I-START TEAM**

### **Felicia Bates: I-START Coordinator**

Felicia has been working with the IDD population for seven years. She began as a Direct Support Professional while in college, then moved onto managing a Residential Care Facility Group-Home after graduation, and now works with the I-START program. She graduated from the University of Northern Iowa with a Bachelor of Science in Biology and a minor in Marketing. She then went on to receive her Master of Public Health from the University of New England. As her schooling reveals, working with this unique population was not initially in her plan but after creating such tight bonds with the persons she supported she could not imagine doing anything else. The relationships she has built with person served are lifelong.



### **LeAnn Rosado: I-START Coordinator**

LeAnn was new to working with the IDD population when she took a position with the I-START program. She has been working in the mental health field for over fifteen years and is very excited to be going down a new path. LeAnn graduated from Buena Vista University with a Bachelor of Arts in Human Services and a minor in Psychology. She plans to eventually pursue her master's degree, but is waiting for a better time to do so, since she is a single mom of a teenage girl. LeAnn has two relatives that are diagnosed with an intellectual disability and has seen the difficulties that they and their families go through on a daily basis. Ultimately those two people are her inspiration in wanting to help this population.

