



Medical Transportation and Waiver Service

Effective July 1, 2015, rules will become effective that removes transportation to medical appointments from the HCBS Waiver Transportation service and clarifies the use of transportation when provided as part of the supported community living (SCL) service in the Intellectual Disability (ID) and Brain Injury (BI) waivers. All Medicaid members that need medical transportation must go use the NEMT Broker.

- These changes are being made in direct response to a review of the Intellectual Disability (ID) and Brain Injury (BI) Waiver renewal by the Centers for Medicare and Medicaid Services (CMS) as part of the waiver renewal process. Transportation to medical appointments using HCBS waivers had previously been approved by CMS.
- Although identified in the ID and BI reviews, this also applies to all HCBS waivers and Habilitation services.
- Transportation provided through the HCBS waiver and habilitation services may only include non-medical transportation such as going to and from work, recreating and running personal errands. All non-emergency medical transportation (NEMT) must be provided through state plan NEMT program.
- The rule change affects Transportation service providers in four waivers (Elderly, ID, BI, PD) and supported community living (SCL) providers in the ID and BI Waivers, and HCBS Habilitation Home Based Habilitation (HBH) providers.
- HCBS waiver and HCBS Habilitation providers must work with the NEMT Broker for reimbursement for medical transportation.
- NEMT does not pay for staff support to attend appointments. SCL and HBH service providers may provide staff support to attend appointments; however the cost of transportation to medical appointments cannot be included the service rate.
- This change will not affect individual or agency CDAC providers. They can provide medical transportation but, per IAC rules, cannot include the cost of transportation in their rates.

HCBS Provider enrollment with the NEMT Broker

There are two options for Iowa Waiver providers to transition to the Iowa NEMT Program for their Members:

1. Set-up with TMS as a contracted transportation provider. Basic requirements:
 - a. TMS contract
 - b. Insurance ACORD with TMS as named insured for business insurance
 - c. All drivers credentialed for program requirements
 - i. Criminal background checks
 - ii. Drug testing
 - iii. MVR checks
 - iv. Various training certification
 - d. List of vehicles, VIN #, copies of registration and inspected
 - e. Only medically necessary approved escorts
 - f. Two business day advanced TMS scheduling

2. Establish a mileage reimbursement process with TMS. Basic requirements:
 - a. No two business day advanced TMS scheduling
 - b. Copy of driver's license
 - c. Copy of proof of vehicle insurance
 - d. Mileage Reimbursement Claim form signed by physician submitted to TMS for driver reimbursement.
 - e. No passenger limitation
 - f. Reimbursed using Mapquest.com software, set for shortest distance. Driver and member may take any route they choose, but reimbursement is paid based on shortest distance.

To assess which option is best for you (HCBS and HBH providers), please contact Scott Anderson, Director of Iowa Operations at 515-657-5160 or by email at scott.anderson@evhc.net. Mr. Anderson will answer any questions and help to determine the best transition for your Members.

For more information on the NEMT program, please visit the links below:

<http://www.tmsmanagementgroup.com/tmsmanagementgroup/index.php/iowa-medicaid-net-program/>

<https://dhs.iowa.gov/ime/members/medicaid-a-to-z/nemt>