



IA Health Link Launch date has changed to **March 1, 2016**

What is new?

The Centers for Medicare and Medicaid Services (CMS) has reached a decision on the IA Health Link managed care program. The program will begin **March 1, 2016**, instead of January 1, 2016, pending final federal approval.

Will my benefits change?

Your benefits will remain the same and you will receive coverage through Iowa Medicaid during this transition period. Managed care coverage through a managed care organization (MCO) will begin March 1, 2016, with CMS's final approval.

Will I receive a new MCO enrollment packet and tentative MCO assignment?

You will not be sent a new MCO enrollment packet. Your tentative MCO assignment within your initial enrollment packet will remain the same, unless you choose to change to another MCO.

What happened to my MCO selection that I made by December 17, 2015?

If you made a selection already, the MCO selection that you made is still valid, but your MCO coverage will now start on March 1, 2016.

If the new IA Health Link launch date is March 1, 2016, how long do I have to change my MCO?

For coverage beginning March 1 with the MCO of your choice, please make a selection by **February 17, 2016**.

The period to make a change for all members, for any reason, continues until May 18, 2016. After **May 19, 2016**, you may change your MCO throughout the year for reasons of "good cause" such as your provider not enrolling with your MCO, related services to be performed at the same time and not all related services are available in the MCO network, or a change in eligibility (for example PACE)

Can I keep my provider?

All currently-enrolled providers can continue to see Medicaid members and receive reimbursement. If you are currently covered under the Marketplace Choice Plan, then you will receive benefits through Iowa Medicaid-enrolled providers.

How can I learn more?

You will be able to find the most up-to-date information regarding this transition at the following webpages:

- [IA Health Link Webpage](#)¹
- [Medicaid Modernization Webpage](#)²

Iowa Medicaid will continue to host in-person meetings and webinars. Meetings will be posted on the [DHS website](#)³.

Questions?

If you have questions about choosing an MCO or questions about your benefits, please contact **Iowa Medicaid Member Services at 1-800-338-8366**, or locally in the Des Moines Area at 515-256-4606, Monday through Friday, 8:00 a.m. – 5:00 p.m. You may also email Member Services at IMEMemberServices@dhs.state.ia.us.

¹ <http://dhs.iowa.gov/iahealthlink>

² <http://dhs.iowa.gov/ime/about/initiatives/MedicaidModernization>

³ http://dhs.iowa.gov/sites/default/files/MemberEducation_and_EnrollmentEventsFlyer.pdf