

The Indicators

The survey instrument is designed specifically to measure certain core indicators. Most indicators correspond to single survey items. A few indicators are referenced to clusters of related items. Table 1 presents a crosswalk between core indicators collected using the Consumer Survey Version 2009-2010 and their corresponding survey item(s).

Table 1. Crosswalk of Core Indicators and Consumer Survey Questions: 2009-2010

Key to codes:	
BI = background information question	
Q = consumer interview question (bold indicates question allows consumer responses only)	
Question:	Refers to Core Indicator:
BI-14	The proportion of people described as having poor health.
BI-15	The proportion of people who have a primary care doctor.
BI-16	The proportion of people who have had a physical exam in the past year.
BI-17	The proportion of people who have had a routine dental exam in the past year.
BI-18	The proportion of people who have had a vision screening in the past year.
BI-19	The proportion of people who had a hearing test in the past 5 years.
BI-20	The proportion of people who had a flu vaccination in the past year.
BI-21	The proportion of people who have ever had a vaccination for pneumonia.
BI-26	The proportion of women who had a Pap test in the past year.
BI-27	The proportion of women over 40 who had a mammogram in the past 2 years.
BI-28	The proportion of men over 50 who had a PSA test in the past year.
BI-29	The proportion of people age 50 and over who had a screening for colorectal cancer in the past year.
BI-22-BI-25	The proportion of people who maintain healthy habits in such areas as smoking, weight, and exercise.
BI-32	The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-39, BI-41	The average number of biweekly hours worked and earning made by people who were in a paid job.
BI-39	The average number of biweekly hours worked and earnings made by people who

	have jobs in the community and the percentage of people earning at or above the State minimum wage.
BI-46	The proportion of people having a job in the community who were continuously employed in the past year.
BI-47	The proportion of people having a job in the community who receive vacation and/or sick time benefits.
BI-48	The average length of time that people have worked at their current community job.
BI-49	What kind of community jobs do people hold?
BI-43	The proportion of people who have a goal of integrated employment in their individualized service plan.
BI-52, BI-53	The proportion of people who are using a self-directed supports option and who employ their own support workers.
Q1	The proportion of people who have a job in the community.
Q2	The proportion of people who do not have a job in the community, but would like one.
Q7	The proportion of people who go to a day program or have some other daily activity.
Q4, Q9	The proportion of people who have a community job but would like to work somewhere else and the proportion of people who go to a day program/daily activity but would like to go somewhere else.
Q12	The proportion of people who do volunteer work.
Q3, Q8	The proportion of people who are satisfied with their job or day program.
Q13, Q15	The proportion of people satisfied with where they live.
Q14	The proportion of people who would like to live somewhere else.
Q6, Q11, Q18	The proportion of people indicating that most support staff treat them with respect.
Q21	The proportion of people who report satisfaction with the amount of privacy they have.
Q19, Q20, Q75-Q77	The proportion of people whose basic rights are respected by others.
Q78	The proportion of people who have participated in a self-advocacy meeting or event.
Q22-Q24	The proportion of people who report that they feel safe in their home, neighborhood, workplace, and day program/daily activity.
Q25	The proportion of people who have someone to go to for help when they feel afraid.

Q16	The proportion of people who talk with their neighbors.
Q26	The proportion of people who are able to go to the doctor whenever they need to.
Q27	The proportion of people who have friends and caring relationships with people other than support staff and family members.
Q28	The proportion of people who have a close friend, someone they can talk to about personal things.
Q29, Q33	The proportion of people who are able to see their families and friends when they want.
Q30	The proportion of people who can go out on a date if they want to.
Q31	The proportion of people who feel lonely.
Q34	The proportion of people who get to help others.
Q35	The proportion of people who have met their service coordinators.
Q37	The proportion of people who report that they helped make their service plan.
Q38	The proportion of people who report that their service coordinators ask them what they want.
Q39	The proportion of people who report that their service coordinators help them get what they want.
Q40	The proportion of people who report that their service coordinators call them back right away.
Q42	The proportion of people who report having adequate transportation when they want to go somewhere.
Q41	The proportion of people who use different types of transportation.
Q43	The proportion of people self-directing who report that someone talked with them about their budget/services.
Q44	The proportion of people self-directing who have help in deciding how to use their budget/services.
Q45	The proportion of people self-directing who report that they can make changes to their budget/services if they need to.
Q46	The proportion of people self-directing who report they have enough help in deciding how to use their budget/services.
Q47-Q48	The proportion of people self-directing who receive information about their budget/services that is easy to understand.

Q49	The proportion of people self-directing whose support workers come when they are supposed to.
Q50	The proportion of people self-directing who get the help they need to work out problems with their support workers.
Q54-Q60	The proportion of people who regularly participate in everyday integrated activities in their communities.
Q61, Q63, Q64, Q67, Q69, Q70, Q72, Q74	The proportion of people who make choices about their lives, including: housing, roommates, jobs, and support staff or providers.
Q65, Q66, Q73	The proportion of people who make choices about their everyday lives, including: daily routines, what to spend money on, and social activities.
Q62, Q68, Q71	The proportion of people who report having been provided options about where to live, work, and go during the day.
Q79	The rate at which people report that they do not get the services they need.
Q80	The proportion of people who feel their staff have adequate training.

III. Consumer Survey

The National Core Indicators Consumer Survey was initially developed by a technical advisory subcommittee with the purpose of collecting information directly from individuals with developmental disabilities and their families or advocates. The survey is designed to measure over half of the original 60 core indicators. Many questions were drawn from survey instruments already in use in the field; other questions were developed specifically for NCI. NCI staff have routinely tested and refined the instrument based on feedback from interviewers.

Organization of the Survey

The Consumer Survey is composed of a pre-survey form, three sections, and an interviewer feedback form.

- THE PRE-SURVEY FORM collects information necessary to schedule face-to-face interviews, including contact information for consumers, and the names of guardians, advocates, or other individuals who might be asked to provide responses. The form also was used by surveyors to identify special communication needs that individuals might have prior to conducting the interview, define terms the individual would be most familiar with (such as “case manager” or acronyms), and document that informed consent was obtained. In most instances, information for the pre-survey form was obtained from the individual’s case manager. [Note: Individual identifying information was excluded from data submitted to HSRI.]