



Process Improvement Working Group

Friday, October 5, 2018

Time: 12:30 p.m. – 4:30 p.m.

Iowa Medicaid Enterprise
100 Army Post Road
Des Moines, IA

AGENDA

12:30 Group 1 – Claims / Communications and Training / Prior Authorizations (90 minutes)

2:00 Group 2 – Benefits and Eligibility / Reimbursement (90 minutes)

3:30 Group 3 – Clinical and Quality Outcomes / Data Transparency (60 minutes)

Group 4 (Credentialing) *will not meet.*

Please Note: Meetings may run a few minutes long or start a few minutes late. Participants may join or leave the conference call based on topic.