

ICD-10 Provider Readiness Survey #1
Survey Date: September – October 2012
Summary Analysis

The Iowa Medicaid Enterprise (IME) conducted an ICD-10 Provider Readiness Survey to gauge how provider organizations are progressing in their planning and implementation tasks to prepare for the transition to the ICD-10 code set on October 1, 2014. This is intended to be the first, of several, quarterly surveys to track the readiness of providers.

Over 275 provider organizations completed at least part of the survey and the responses did cause some concern. 85% of respondents indicated either unknown, not started, or less than a quarter of the way through in planning for resources dedicated to implementing ICD-10. 85% also responded the same way on development of ICD-10 training plans. Because of the complexity and structural differences of the ICD-10 code set from the (current) ICD-9 set, the IME is concerned that many providers are falling behind in preparing for the conversion to the new code sets. The ramification could mean that providers are not able to properly code and submit claims when the transition occurs. If providers are significantly unprepared, it could result in a late shift in policy, such as another delay or a “dual use” period, both of which raise their own problems and related costs.

Now is the time to start training key staff members to fully understand the scope and impact of ICD-10 on provider practice. Often, it is not until staff becomes exposed to the change in coding that the organization becomes fully aware of the potential impact to their business practices. The IME intends to conduct external end-to-end testing with providers between October 2013 and October 2014. That testing period will be our first close look at provider preparedness and the results will demonstrate the extent to which preparation has been successful by comparison to ICD-9 production claims processing. The IME urges providers to continue to move forward with their ICD-10 projects and to ensure plenty of time for robust ICD-10 testing alongside production of ICD-9 claims to help ensure a smooth transition to ICD-10.

RESULT OF SURVEY # 1

If you have any questions on ICD-10 please send an email to: icd-10project@dhs.state.ia.us

For more information (including the full survey results), please visit the ICD-10 website:
<http://www.ime.state.ia.us/Providers/ICD10.html>