

Iowa Department of Human Services

Subject: General Letters, Circular Letters, and Manual Letters released during November 2016

GENERAL LETTERS:

General Letter No. 1-B-16, Employees' Manual, Title 1, Chapter B, **POLICY DEVELOPMENT**, Title page, revised; Contents (page 1), revised; and pages 1 through 26, revised. November 4, 2016

General Letter No. 1-B-AP-11, Employees' Manual, Title 1, Chapter B, **POLICY DEVELOPMENT APPENDIX**, Title page, revised; page 6, revised; and form 470-3888, *Petition for Exception to Policy*, revised. November 4, 2016

General Letter No. 7-C-111, Employees' Manual, Title 7, Chapter C, **FOOD ASSISTANCE NONFINANCIAL ELIGIBILITY**, Contents (page 1), revised; and pages 16 through 20, revised. November 18, 2016

General Letter No. 7-G-64, Employees' Manual, Title 7, Chapter G, **CASE MAINTENANCE**, Contents (page 1), revised; and pages 12, 13, and 14, revised. November 10, 2016

General Letter No. 7-H-30, Employees' Manual, Title 7, Chapter H, **FOOD ASSISTANCE ADJUSTMENTS**, pages 22 and 23, revised. November 18, 2016

General Letter No. 8-AP-454, Employees' Manual, Title 8, Medicaid Appendix, **PRESCRIBED DRUGS**, Chapter III, *Provider-Specific Policies*, Contents (pages 2, 3, and 4), revised; pages 1, 20, 21, 22, 29 through 66, 69, 71, 74 through 80, 81 through 85, 97, 107, 109 through 125, 127, 129, 147, 158, and 163, revised; pages 80a and 80b, new; and the following forms. November 18, 2016

General Letter No. 13-G-45, Employees' Manual, Title 13, Chapter G, **CHILD CARE ASSISTANCE**, pages 67, 68, and 70, revised. November 10, 2016

General Letter No. 14-B-39, Employees' Manual, Title 14, Chapter B, **AUTOMATED BENEFIT CALCULATION SYSTEM**, Contents (pages 1 and 2), revised; and pages 1, 5 through 11, 13, 14, 20, 21, 32, and 37, revised. November 10, 2016

General Letter No. 14-B(4)-88, Employees' Manual, Title 14, Chapter B(4), **SYSTEM SCREEN INSTRUCTIONS**, Contents (page 2), revised; and pages 1, 7, 10, 13, 15, 18, 36, 37, 38, 41, 42, 53 through 59, and 75, revised. November 10, 2016

General Letter No. 14-B(5)-57, Employees' Manual, Title 14, Chapter B(5), **FOOD ASSISTANCE CASE ACTIONS**, pages 1, 2, 15, 29, 59, and 60, revised. November 18, 2016

General Letter No. 14-B(10)-12, Employees' Manual, Title 14, Chapter B(10), **IOWACARE CASE ACTIONS**, obsolete. November 10, 2016

General Letter No. 14-N-3, Employees' Manual, Title 14, Chapter N, **ELIGIBILITY TRACKING SYSTEM**, obsolete. November 18, 2016