

# Appanoose County MH/DD Services Office

Diane Buss  
Community Services Office, CPC  
209 East Jackson Street  
PO Box 425  
Centerville, Iowa, 52544

Telephone 641-856-2085  
Cellular 641-895-1690  
Fax 641-856-4007

Iowa Administrative Code 441—25.17(331) Management Plan Annual Reviews

Fiscal Year Review: 01July2012—30June2013

**Summary:** Steve Kerber left the Appanoose County CPC position in October, 2012 and Diane Buss became the new part-time Appanoose County CPC. Appanoose began working with Wapello and Davis County in January of 2012 in forming a South Central Behavioral Health Region. Throughout the year the Region has been meeting monthly and established the Governance Board, submitted the 28E, and placed Jennifer Viko as the Region Executive Officer. We will be setting up a Region Stakeholder's meeting to begin work on establishing the Advisory Board.

**1. Progress Toward Goals and/or Objectives: *objective a "reaching to the providers" action steps one, two, and three***

This year we developed several new services with the help of the local providers. A new Emergency Pre-screening has been developed that involves four (4) area LISW's that work with the Clerk of Court providing the client and loved ones a choice besides inpatient treatment. We developed a brochure for the Clerk to discuss with the loved ones and this is working very well. We also are paying for a LISW to be on call at the local hospital ER for individuals that present to the ER experiencing a mental health or dual diagnosis emergency. These individuals are pre-screened by the LISW and then the screening recommendation is presented to the ER doctor, with the final decision made by the doctor as to committal or outpatient. This is working very well and also is saving the county money.

Appanoose also started a Get Back To Work Program with a local provider for the CMI and MI that presented and identified they were unemployed. At 100% county funded the consumer receives five hours of SCL and 20 hours of work activity per month. The consumer receives assistance with applying for Disability, job search, writing a resume', interviewing, and other things job search related. If they are achieving goals they can work as much as 50 hours per week. We have had several referrals become employed in the community since we started this program in May, 2013.

**Other issues developing: *objective c and/or action steps one***

Appanoose County is 100% on CSN. We were able to pay DHS over a million dollars from DHS billings that were delinquent for as much as four years. We worked from November, 2012 to June 30, 2013 to pay these bills past due and to add consumers that were accessing services, but were not in CSN. We will continue working on this.

**2. Description of Stakeholder Involvement:**

**We have been talking to all the providers monthly about all the new programming developed and have LISW's from four agencies helping with the Emergency Pre-screenings On Call program. The Region will be having our first Region Stakeholder's meeting in FYI 14. All providers in the Appanoose County network will be invited to attend and become involved.**

**3. Actual Provider Network:**

- **Bress Rest Home**  
210 Washington Avenue East  
Albia, Iowa 52531  
641-932-5517  
0800—1600  
Heather Hindman
  
- **Candeo of Iowa**  
6950 Northeast 14<sup>th</sup> Street  
Ankeny, Iowa 50023  
515-289-4781  
0800-1600  
Marcy Davis
  
- **Centerville Community Betterment Corporation**  
1111 Haynes Avenue  
Centerville, Iowa 52544  
641-437-1051  
0800-1600  
Jackie Sharp
  
- **Christian Opportunity Center**  
1553 Broadway  
Pella, Iowa 50219  
641-628-1162  
0800-1600  
Rod Braun
  
- **First Resources Incorporated**  
110 East Washington Street  
Sigourney Iowa 52591  
641-622-2543  
David Wilson
  
- **Hillcrest Family Services**  
2005 Asbury Road  
Dubuque Iowa 52001  
563-583-7357  
Gary Gamsemer

- **Imagine the Possibilities Incorporated**  
1701 3<sup>rd</sup> Avenue East  
Oskaloosa, Iowa 52577  
641-673-3459  
0800-1600  
Jeff Morris
- **Optima**  
301 West Briggs  
Fairfield, Iowa 52556  
515-472-1684  
William Dodds
- **Mainstream Living**  
2012 East 13<sup>th</sup> Street  
Ames Iowa 50010  
515-232-8405  
Reno Berg
- **Mediapolis Care Facility, Incorporated**  
142 North Orchard  
Mediapolis, Iowa 52637  
319-394-3432  
0800-1600  
Russ Hutchinson
- **Monroe County Professional Management**  
203 A Avenue West  
Albia, Iowa 52531  
641-932-5311  
0800-1600  
Judy Ahn
- **Mosaic in Des Moines**  
303 Locust Street  
Suite 300  
Des Moines Iowa 50309  
515-246-1840  
0800—1600  
Carol Mau
- **New Focus, Incorporated**  
102 West Washington  
Centerville, Iowa 52544  
641-437-1722  
0800-1600

**Peggy Oden**

- **Ragtime Industries, Incorporated**  
116 North 2nd Street  
Albia, Iowa 52531  
641-932-7813  
0800-1600  
Lisa Glenn
- **Centerville Low Rent Housing Authority**  
1020 Shamrock Lane  
Centerville, Iowa 52544  
641-856-5011  
0800-1600
- **Glenwood State School**  
711 South Vine  
Glenwood, Iowa 51534  
712-527-4811  
0800-1600
- **Woodward State School**  
1251 334th Street  
Woodward, Iowa 50276  
515-438-2600  
0800-1600
- **Mental Health Institute**  
2277 Iowa Avenue  
Independence Iowa 50644  
319-334-2583
- **Mental Health Institute**  
1200 East Washington Avenue  
Mt Pleasant Iowa 52641  
319-385-7231
- **Community Health Centers of Southern Iowa**  
211 East State Street  
Centerville, Iowa 52544  
641-856-6471  
0800-1600  
Doug Jeager
- **Ten-Fifteen Transit Authority**  
105 East 3rd Street  
Ottumwa, Iowa 52501  
641-683-0695  
0800-1600  
Mark Hagist
- **Department Of Human Services**  
209 East Jackson Street  
Centerville, Iowa 52544  
641-437-4450  
0800-1630

- Southeast Iowa Case Management  
PO 113  
Albia, Iowa 52531  
641-932-5697  
0830-1600

Southeast Iowa Case Management  
PO Box 527  
Chariton, Iowa 50049  
641-774-4543  
0830-1600

- Southeast Iowa Case Management  
PO Box 1103  
Fairfield, Iowa 52556  
641-472-3523  
0830-1600

Southeast Iowa Case Management  
PO Box 1626  
Ottumwa, Iowa 52501  
641-684-6399  
0830-1600

- Southeast Iowa Case Management  
PO Box 525  
Washington Iowa 52353  
319-653-6217 0830-1600

**New Providers this fiscal year:**

River Hills Community Health Center  
Appanoose County Clinic  
1015 N. 18<sup>th</sup>  
PO Box 248  
Centerville, Iowa 52544  
641-856-4405

Hy-Vee Pharmacy  
North HWY 5  
Centerville, Iowa 52544

Owl Drug  
Centerville Square  
Centerville, Iowa 52544

Walmart Pharmacy  
South HWY 5  
Centerville, Iowa 52544

James Stephens  
Landlord  
Centerville, Iowa 5254



74353	Commitment - Sheriff Transportation	\$1,622.38	\$4,884.41	\$102.12						\$6,608.91
74393	Commitment - Legal Representation	\$600.00	\$2,061.00	\$990.00						\$3,651.00
74395	Commitment - Mental Health Advocates	\$1,471.43	\$1,471.43							\$2,942.86
75395	Mental Health Advocate - General		\$5,936.92							\$5,936.92
Total	County	\$27,198.00	\$217,015.17	\$809,961.15	\$12,230.76	\$24,828.22				\$1,091,233.30

**4. Number, Type, and Resolution of Appeals:**

**Appanoose County: There were no Appeals in this fiscal year.**

**5. Quality Assurance Implementation, Findings, and Impact On Plan:**

**Appanoose County has a contract with Wapello County to provide a Social Worker to review and audit files for us. This is working very well and the fiscal year there were no discrepancies the her audits. This will carry on and is working very well.**

**6. Waiting List Information:**

**Appanoose County: none**