

Management Plan Annual Review Jackson County FY13

The following report will serve as the annual review for FY13 for the Jackson County Management Plan. The review consists of the following parts:

- Report on the progress towards the goals identified in the Strategic Plan for FY10-12, where still applicable
- Documentation of Stakeholder involvement
- Actual Provider Network
- Actual Expenditures Persons Served-Age Group by Primary Diagnostic Category
- Unduplicated Number of Persons Served by COA code and Disability Type
- Discussion regarding appeals, quality assurance and waiting list information

Progress Towards Goals

Goal I: Increased awareness within the community about MH/DD services and related information

Outcome: There were numerous opportunities to discuss mental health related information with the public during this year. Generally the opportunities present themselves when the CPC is in attendance at community meetings and questions have been asked about the mental health redesign and the need to form regions.

As was mentioned in previous annual reports, again this year every time the CPC and/or providers of services are on the agenda for the Board of Supervisors, both the print media and radio are present, as well as the local access cable television channel. The media coverage at the meetings affords an opportunity to not only conduct business but also often times provide a forum to explain mental health department matters. The Board and staff are cognizant of the television audience, so are attentive to explaining in detail the issue being discussed. In essence, this provides an opportunity to educate the public.

Mental Health First Aid was offered in September, 2012. There were 29 people in attendance, representing law enforcement, emergency response personnel and two agencies in the county which provide services to individuals with disabilities.

Goal II: Establishment of a stakeholder group

Outcome: The formation of a clearly defined stakeholders group has yet to occur in Jackson County. This has proven to be a difficult goal to accomplish, in large part due to the lack of available time on the part of the CPC to dedicate to this purpose. This effort is

now focusing on the role that the stakeholder group will have in the Eastern Iowa MH/DS Region. The county will have a stakeholder group, and it is anticipated that from the county group two members will also serve on a regional stakeholders group. The county stakeholder group will also likely serve as the case management advisory board.

Goal III: Jackson County will be knowledgeable of local services available for co-occurring mental health/substance abuse needs

Outcome: It has been difficult to establish programs within the county that are equipped to effectively deal with co-occurring disorders. The county is very familiar with the agencies that provide outpatient mental health and outpatient substance abuse treatment services in the county, but the agencies have not developed programs specific to co-occurring disorders. Hopefully with the expectation that agencies who will be providing core services in the region are expected to be knowledgeable in dealing with co-occurring disorders the county will have access to effective treatment programs for co-occurring situations.

Stakeholder Involvement

Throughout FY13 the involvement between Jackson County and the two primary agencies based in Jackson County continued to occur on an individual basis. Jackson County is host county to a community mental health center and one vocational/residential provider. In addition to these agencies, in FY13 Jackson County also had services provided by two private practitioners, each maintaining their own individual office. The credentials of these individuals were: licensed psychologist and LISW.

The CPC continues to meet monthly with the Chief Executive Director and the Chief Operating Officer of DAC, Inc., which is the largest vocational/residential provider in the county. These meetings allow for ongoing discussion of routine business, and also have created an open working relationship in terms of thinking into the future as far as what needs and challenges exist.

Contact with the designated community mental health center, Hillcrest, continues to occur on a regular basis. In order to assure that individuals have access to treatment and funding there is frequent contact between Hillcrest staff and the CPC.

There is an ongoing effort to keep stakeholders informed of the progress being made in the formation of the Eastern Iowa MH/DS Region. In addition to the two providers referred to above, other stakeholders include the County Attorney's Office, the Jackson County Regional Health Center and the case management advisory board.

On a quarterly basis Jackson County attends a Behavioral Health Consortium meeting held in Clinton. The meeting is attended by a number of stakeholders providing mental health services in the Clinton and Jackson County area. Since Jackson County contracts with Mercy Medical Center, Clinton for inpatient commitments, and also funds services available from numerous providers in Clinton County, it is beneficial to attend and

participate in these discussions. Jackson County also is a member of the Advisory Committee for STEP-IN, a program initially created in an effort to reduce the number of mental health commitments for minors in Jackson and Clinton County. Although the scope of the program has been expanded, and it has joined efforts with the Community Circle of Care, the advisory group remains intact. The group meets several times per year.

Provider List:

5487	ABBE CENTER
8551	ADAM HOFFMAN
1111	ADAM PAPE
8604	AMY WILMS
115	AREA RESIDENTIAL CARE
7029	ASSOCIATES FOR BEHAVIORAL HEALTH
1322	BEAR CREEK THERAPY
7133	BLAIR & FITZSIMMONS, P.C.
7545	BRANDON BECK
8125	BRIDGEVIEW MENTAL HEALTH CENTER
8235	BUENA VISTA CO SHERIFF'S DEPT
1009	BUENA VISTA CO TREASURER
1153	KIM CLARK
11	CLINTON COUNTY AUDITOR
247	CLINTON CO SHERIFF'S DEPT
6035	COMMUNITY CARE INC.
8273	CORNERSTONE WELLNESS CENTER
1338	COUNSELING FOR HEALING CENTER
517	COUNTY CASE MANAGEMENT SERVICES
7430	COUNTY RATE INFORMATION SYSTEM
8521	COVENANT MEDICAL CENTER
7127	CROSS COUNTRY SEMINARS, INC.
122	DAC, INC.
8157	DAC - JULIEN CARE
1341	DALLAS CO COMMUNITY SERVICES
7616	DAVID NEUMANN
8344	DHS - HABILITATION SERVICES
529	DHS - ICF/MR
277	DHS - MR WAIVER

277	DHS CASE MANAGEMENT
413	DHS CASHIER
129	DUBUQUE CO SHERIFF
1430	ELLEN R RAMSY-KACENA, ATTY
6491	EMILY WALSH
4158	FAYETTE CO SHERIFF'S DEPT
7072	GENESIS DEVELOPMENT
850	GENESIS MEDICAL CENTER
8145	HILLCREST - MAQUOKETA
4167	HILLCREST- DUBUQUE
377	ISAC
8202	JACKSON COUNTY REGIONAL HEALTH CENTER
2264	JACKSON COUNTY SHERIFF
1330	JOHN J WOLFE
6975	JOHN KIES, ATTORNEY
2680	JOHNSON COUNTY SHERIFF
7387	KAREN REED
7402	KAREN WELLS
6754	KATHLEEN'S CARE
2775	KEN E. WRIGHT, ATTORNEY
	LYNN BOPES
549	MEDICAL ASSOCIATES CLINIC
413	MENTAL HEALTH INSTITUTE / WOODWARD
413	MENTAL HEALTH INSTITUTE / CLARINDA
413	MENTAL HEALTH INSITUTE/ INDEPEDENCE
123	MERCY MEDICAL CENTER - DUBUQUE
7908	MERCY MEDICAL CENTER - CLINTON
7723	MIDWEST BUSINESS PRODUCTS
8396	NEW CHOICES, INC.
1420	NORTHEAST IOWA MHC
4849	OPPORTUNITY VILLAGE
1335	OPTIMAE LIFE SERVICES
1320	PAGE COUNTY AUDITOR
239	PENN CENTER
1257	PILLERS & RICHMOND LAW OFFICES
8382	PRAIRIE VIEW
4574	RANDY MANNING
2711	REGIONAL TRANSIT AUTHORITY
4546	RUSS KETTMANN
8544	SANDRA R HART, ATTY
6045	SCHOENTHALER, ROBERG, et al ATTY

7262	SCOTT J. NELSON
8186	SCOTT CO COMMUNITY SERVICES
2586	SCOTT CO SHERIFF'S OFFICE
1041	SILVERCREST OF ANAMOSA
5096	SKYLINE
7847	SUCCESSFUL LIVING
5814	SYSTEMS UNLIMITED
293	UNIVERSITY OF IOWA HOSPITALS
8331	UNLIMITED SERVICES
603	VERA FRENCH/PINE KNOLL
1284	VICTORIA NOEL, ATTY
7581	VISITING NURSES ASSOCIATION
2555	WAGNER PHARMACY

Persons Served - Age Group by Primary Diagnostic

Date Prepared 11/8/2013 For JACKSON County FY: 2013

Disability Group	Children	Adult	Unduplicated Total
Mental Illness	14	274	288
Mental Illness,Chronic Mental Illness	0	7	7
Mental Illness,Chronic Mental Illness,Mental Retardation	0	1	1
Chronic Mental Illness	0	91	91
Chronic Mental Illness,Mental Retardation	0	3	3
Mental Retardation	0	94	94
Mental Retardation,Other Developmental Disabilities	0	1	1
Other Developmental Disabilities	0	1	1
General Administrative	0	1	1
Total	14	473	487

Unduplicated Number of Persons Served by COA code and Disability Type

Date Prepared 11/8/2013 For JACKSON County FY: 2013

Age	Account Code	MI	CMI	MR	DD	Admin	CM	CPS	BI	Total
Adult	12000 Purchased Administrative (contracts, MCO, ASO)	11	5							16
Adult	21374 Case Management - T19 Match		17	80	2					99
Adult	21399 Other Case Management			1						1
Adult	31000 Transportation (non-Sheriff)		8	48	1					57
Adult	31351 Transportation - Bus		5	1						6
Adult	32325 Respite			5						5
Adult	32329 Support Services - Supported Community Living	1	19	24	1					45
Adult	32399 Other			16						16
Adult	41305 Physiological Tmt. Outpatient	2								2
Adult	41306 Physiological Tmt. Prescription Medicine	4	4							8
Adult	42305 Psychotherapeutic Treatment - Outpatient	225	47		1					273
Adult	42399 Psychotherapeutic Tmt. Other	78	13							91
Adult	43000 Evaluation	1								1
Adult	50360 Voc/Day - Sheltered Workshop Services		14	58	1	1				74
Adult	50362 Voc/Day - Work Activity Services		8	7						15
Adult	50368 Voc/Day - Supported Employment Services		1	12	1					14
Adult	50369 Voc/Day - Enclave		9	26	1					36
Adult	50399 Voc/Day - Other Services		10	28						38
Adult	63314 RCF (Comm. 1-5 Bed)		1							1
Adult	63329 Comm Based Settings (1-5 Bed) - Supported Community Living		15	31						46
Adult	63399 Comm Based Settings (1-5 Bed) - Other		3							3
Adult	64314 Comm Based Settings (6+ Beds) - RCF	3	15	3						21
Adult	64316 Comm Based Settings (6+ Beds) - RCF/PMI		8							8
Adult	64318 ICF/MR (Comm. 6-15 Bed)			10						10
Adult	71319 State MHI Inpatient - Per diem charges	3	5	1						9
Adult	72319 Inpatient (State Hosp. School)			1						1
Adult	73319 Other Priv./Public Hospitals - Inpatient per diem charges	7	3							10
Adult	74300 Commitment - Diagnostic Evaluations	10	8	1						19
Adult	74353 Commitment - Sheriff Transportation	38	18	1						57
Adult	74393 Commitment - Legal Representation	34	19	2						55
Adult	74395 Mental Health Advocates		2	1						3
Child	42305 Psychotherapeutic Tmt. Outpatient	2								2
Child	74300 Commitment - Diagnostic Evaluations	1								1
Child	74353 Commitment - Sheriff Transportation	11								11

County Dollars Spent by COA Code and Disability Type

Date Prepared 11/8/2013 For JACKSON County FY: 2013

Account Code	Mental Illness	Chronic Mental Illness	Mental Retardation	Mental/Developmental Disability	Admin	CM	CPS	Brain Injury	Total
11413 Direct Admin - Mileage & Other Travel Expenses	\$385.00	\$104.00	\$52,921.66	\$279.97	\$324.00				\$34,000.00
12000 Purchased Administrative (contracts, MCO, ASD)	\$98.00	\$8,851.55			\$489.00				\$63,125.65
21374 Case Management - T19 Match	\$6,133.00	\$12,565.50	\$18,440.36	\$2,911.90	\$974.47				\$6,133.00
21999 Other Case Management		\$3,620.50	\$773.50						\$33,917.76
31000 Transportation (non-Sheriff)			\$2,353.60						\$4,394.00
31331 Transportation - Bus		\$660.00	\$12,730.39	\$1,116.24					\$2,353.60
32325 Respite		\$24,218.43	\$25,398.63						\$38,125.06
32329 Supported Community Living									\$35,398.63
32399 Other	\$49.00	\$2,491.38							\$49.00
41305 Physiological Trnt. Outpatient	\$938.71	\$43,209.42		\$233.10					\$3,490.09
41306 Psychotropic Treatment - Outpatient	\$188,223.77	\$284.00							\$231,668.29
42399 Psychotropic Trnt. Other	\$2,903.50								\$3,187.50
43000 Evaluation	\$140.00								\$140.00
50860 Voc/Day - Sheltered Workshop Services	\$680.25	\$29,143.66	\$211,974.74	\$8,138.72	\$3,129.15				\$253,066.52
50862 Work Activity Services		\$10,764.21	\$14,635.87	\$1,038.49					\$25,400.08
50368 Voc/Day - Supported Employment Services		\$168.21	\$4,311.56						\$5,518.26
50369 Voc/Day - Enclave		\$4,573.05	\$24,632.47	\$903.50					\$30,109.02
50399 Voc/Day - Other Services		\$8,124.91	\$41,334.04						\$49,458.95
63314 RCF (Comm. 1-5 Bed)	\$700.00	\$82,423.74	\$263,670.37						\$700.00
1 63329 Supported Community Living (Comm. 1-3 Bed)		\$3,256.28	\$33,203.18						\$346,094.11
63399 Other (Comm. 1-5 Bed)	\$8,302.00	\$165,866.38							\$3,256.28
64314 RCF (Comm. 6-15 Bed)		\$105,436.62	\$211,221.46						\$207,371.56
64316 RCF/PMI (Comm. 6-15 Bed)		\$3,344.82	\$15,379.95						\$105,436.62
64318 ICF/MR (Comm. 6-15 Bed)	\$8,433.37	\$35,004.03	\$45,273.60						\$378,877.35
71319 State MH Inpatient - Per diem charges		\$8,796.09							\$214,566.28
72319 Inpatient (State Hosp. School)	\$11,547.49	\$11,659.00							\$8,096.33
73319 Other Priv./Public Hospitals - Inpatient per diem charges	\$12,188.83	\$1,912.66	\$162.00						\$20,345.58
74300 D & E Related to Commitment	\$6,118.67	\$2,028.69	\$2,141.58		\$65.00				\$8,096.33
74353 Sheriff Transportation	\$3,901.29	\$68.44							\$6,091.98
74395 Legal Representation (omit court costs/legal fees)	\$5,676.15								\$7,886.17
74395 Mental Health Advocates	\$2,079.91								\$2,079.91
75395 Mental Health Advocate - General	\$257,860.94	\$888,675.57	\$980,588.96	\$14,621.92	\$4,492.62				\$2,146,210.01
Total County									

Mental Health System Growth / Loss Report

Date Prepared 11/8/2013 For JACKSON County FY: 2013

Disability Group	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Net Change
Mental Illness	108	112	179	174	66
Chronic Mental Illness	73	69	82	61	-12
Mental Retardation	93	96	78	61	-32
Developmental Disabilities	2	2	1	1	-1
Administrative	1	1	1	1	0
Case Management	0	0	0	0	0
County Provided Service	0	0	0	0	0
Brain Injury	0	0	0	0	0
Total	277	280	341	298	21

Appeals

There were no appeals in FY13.

Quality Assurance

A Satisfaction Survey was conducted, with 97 responses being received. The consumers and parents/guardians reported being very satisfied with services.

There exists close coordination between the county and the mental health center, which really aids in individuals getting outpatient mental health services in a timely manner, and their being fully informed of their eligibility for funding.

Waiting List

There was no waiting list in FY13.